



Global MyB2B

www.globalmyb2b.com

Client User Manual (Hong Kong)

Customer Service for Corporation Finance

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Version: 202206V1

Cathay United Bank Global MyB2B Client User Manual

I. :	Sy	stem Requirements	1
II.		Features of Cathay United Bank Global MyB2B	3
III.		First Time Setup - Change of User Code and Password	4
IV.		First Time Setup – Set roles and users	6
1.		Set role management	6
2.		Set the token of the authorization administrator admin1:	7
3.		Set token or OTP activation	9
	A.	Certificate Application	9
	В.	Mobile OTP Activation	25
4.		Set user management	26
V.		Home Page Information	29
VI.		Account Inquiry	30
VII.		Payment Service – Single Payment	38
VIII.		Payment Service – Batch Payment	56
IX.		Time Deposit Service	76
X.		Management Setup – User Services	82
XI.		Management Setup – Enterprise Parameter Management	84
XII.		Management Setup – Authorization Center	88
XIII.		Management-Account Integration Service	98

I. System Requirements

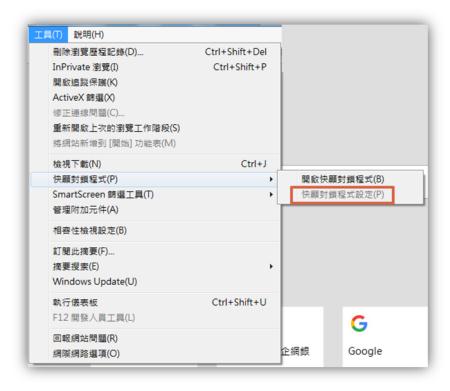
- 1. Systems supported: Windows and Mac OS
- 2. Browsers supported: IE, Safari, Chrome and Firefox
- 3. Environment Settings
 - (1) Add Trusted Website: In Internet Explorer, click Tools on the Menu bar → click Internet
 Options → click Security → click Trusted Sites → click Sites, add Cathay United Bank
 Global MyB2B website https://www.globalmyb2b.com/ and Global MyB2B Certificate
 Management System https://www.myb2b.com.tw/GCMS/ to Trusted Websites.



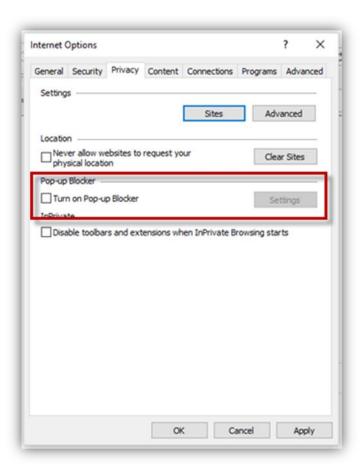
(2) Compatibility View Settings: In Internet Explorer, click Tools on the Menu bar → click Compatibility View Settings, add Cathay United Bank Global MyB2B website https://www.globalmyb2b.com/ and Global MyB2B Certificate Management System
https://www.myb2b.com.tw/GCMS/ → click Close → close browser and register again.



(3) Turn-off IE Pop-up Blocker: In Internet Explorer, click **Tools** on the Menu bar, check if there is Pop-up Blocker on drop-down menu. If yes, please click **Pop-Up Blocker Settings**. Restart IE after turning off Pop-up Blocker.



Or, in Internet Explorer, click **Tools** on the Menu bar → click **Internet Options** → click **Private** → click **Pop-Up Blocker Settings**. Restart IE after turning off Pop-up Blocker.



II. Features of Cathay United Bank Global MyB2B

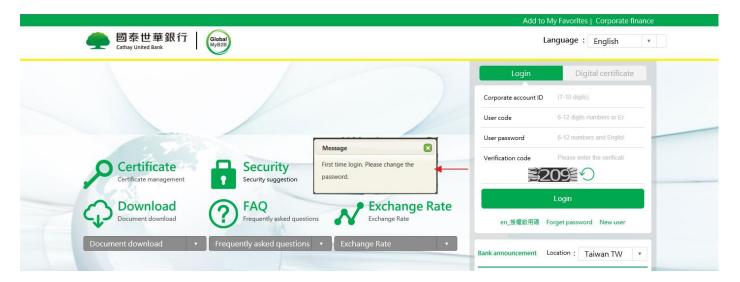
- 1. Intuitive Operation Interface
- 2. Flexible Authorization Settings/Transaction Procedure Settings
- 3. Payee List Edit
- Support Multiple Languages (Traditional Chinese/Simplified Chinese/English/Vietnamese/Laos)
- 5. Support Multiple Platforms (Microsoft Windows/Apple iOS)
- 6. Support Cross-Browser (IE/Firefox/Chrome/Safari)
- 7. Global Account Integration

III. First Time Setup - Change of User Code and Password

 Tear open password sheet of Global MyB2B. Please make sure enterprise account ID is correct, and initial user code and password are clear and distinguishable.



- Attention: The validity period of Global MyB2B password sheet is 1 month. The corporate account ID must begin with "HK" as logging in.
- 2. Enter corporate account ID, user code (admin1), user password, and random generated CAPTCHA, then click **Login**. When system displays **First time login, please change**password, click 「X」 on the upper right corner, the system will automatically redirect you to password change page.



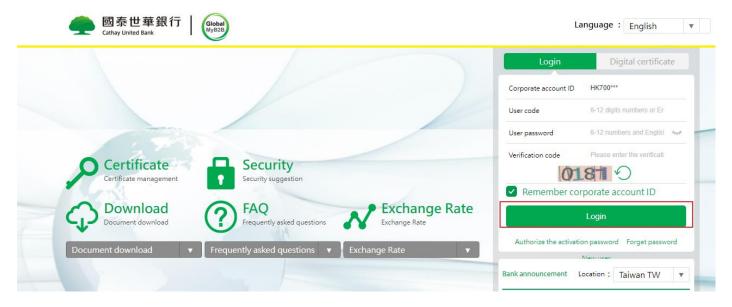
Change of user password: Enter the original password on the sheet, and enter new password twice, then click Set.



 Change of user code: Delete original user code admin1 and enter new user code. Enter new password, then click Confirm.



5. Please re-login Global MyB2B with new user code and password.



(If you receive password sheet for authorization supervisor admin2, please follow the same steps.)

IV. First Time Setup – Set roles and users

1. Set role management

(2) Roles are set up according to responsible job content for Global MyB2B users in the enterprise. For example, agent for initiation can be **General User** role, supervisor for transaction review and release can be **Release Supervisor** role, and administrator for Global MyB2B permission settings can be **Authorization Administrator** role. Enterprise can

set up roles according to different levels or for the convenience of internal memorization.

(1) Select Management→ Authorization Center→ Role Management from the function list

Role management Operation item Role management Name of role Role statement State Function Modify Authorization administrator Authorization administrator Into effect View general user Into effect View Delete 一般使用者 Modify **Existing role** supervisor Into effect Modify Delete View Add

After clicking Change to enter detail settings of role management, you can set up

permissions of Global MyB2B functions for specific positions according to role needs, enter Role Name, select Transaction Authorization Level, Account Inquiry, Payment Service, and Management Settings, etc. Please click the button to unfold and select the account. Click Confirm to activate the settings after all functions are selected.

Attention: When selecting Permission for Transaction Authorization Level, please select View Transactions and Edit for initiation agent (general user), View Transactions and Review I for transaction release supervisor of the second level, View Transactions and Review II for supervisor of the third level, if any, and so on.

* Transaction authorization level	✓ Staff	☐ Verifier 1	Uverifier 2	Uverifier 3
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2. Set the token of the authorization administrator admin1:

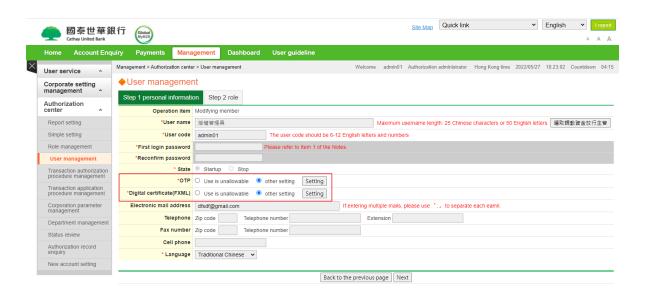
According to local regulations in Hong Kong, it is necessary to use tokens to approve adding users.

- (1) Select Management→ Authorization Center→ User Management from the function list
- (2) Select admin1 to bind the token

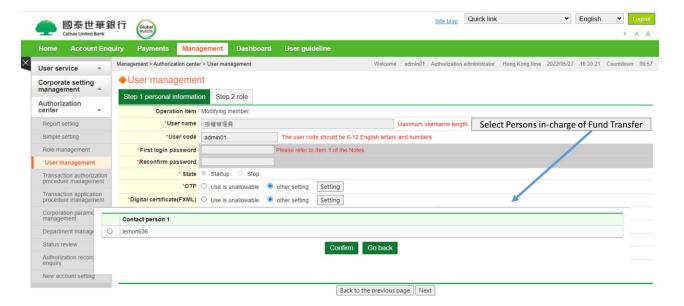
*If there is an authorization supervisor admin2, please select the authorization supervisor to bind the token.



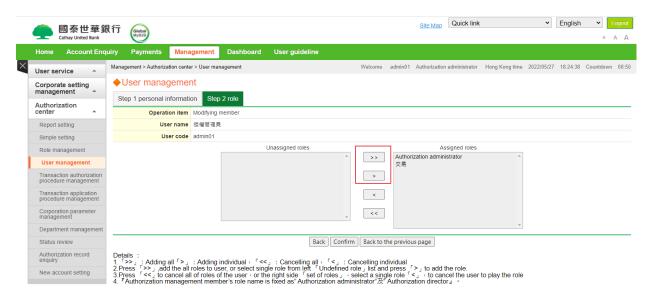
(3) Fill in the relevant information in **Step 1 personal information** and bind the OTP or Key *If you are an authorization supervisor admin2, you bind the OTP or Key to the admin2 authorization supervisor.



*If the authorization administrator admin1 also serves as the transaction release supervisor, you need to select the designated person in [Select Persons in charge of Fund Transfer] and bind the OTP or Key.



(3) Authorize the corresponding role permissions in Step 2 role



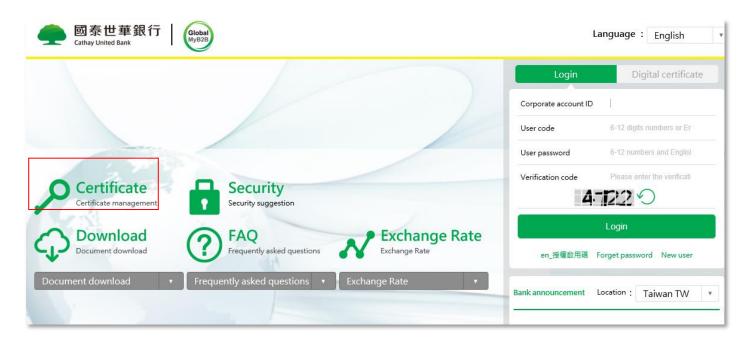
*If there is an authorization supervisor admin2, you need to log in to approve.

3. Set token or OTP activation

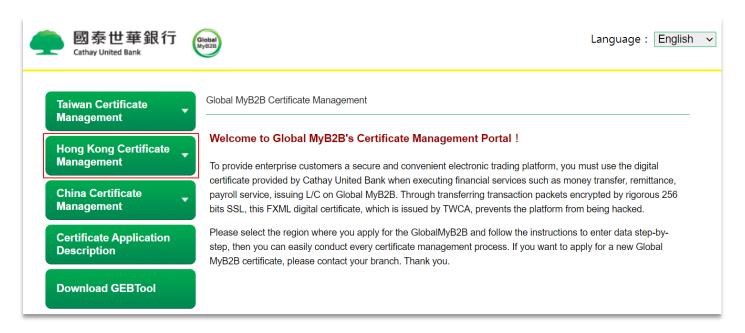
A. Certificate Application

Customer has to implement certificate application after receiving the certificate to start transactions on Global MyB2B. Functions of certificate management include downloading driver, certificate application, certificate renewal, etc.

(1) On the upper left side of Global MyB2B login page, select Certificate Management.



(2) After entering Global MyB2B Certificate Management System, select Hong Kong Certificate Management on the left side.



(3) Be sure to login as system administrator. Right-click the mouse to select **Run As**Administrator when installing on Vista, Win7, Win8, or Win10.



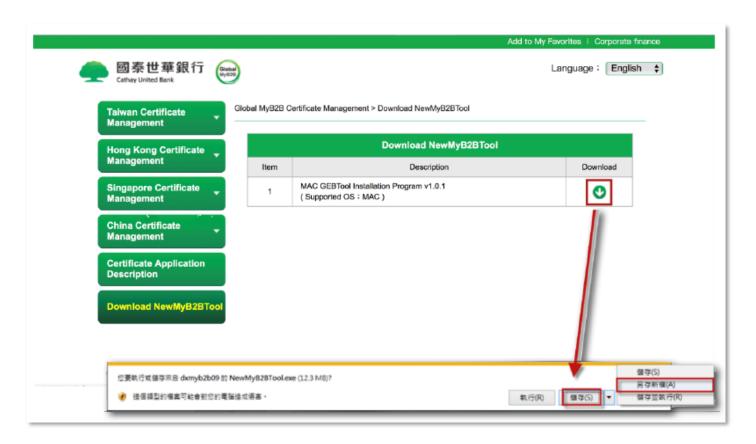
(4) Install GEBTool

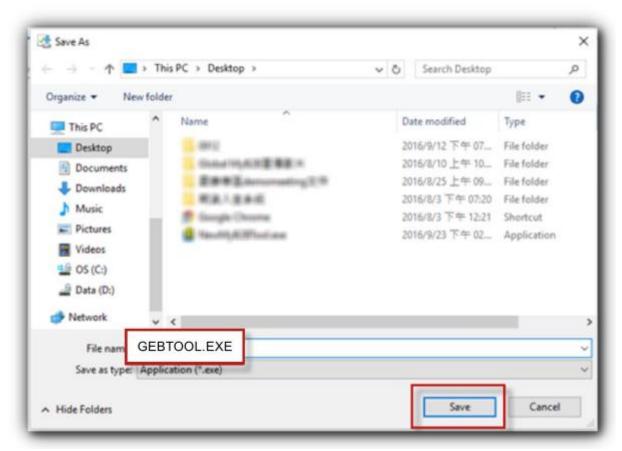
a. Click Download GEBTool on the left side of Global MyB2B homepage.



b. Click **Download** button and save 【GEBTool.exe】 program in the folder you wish to

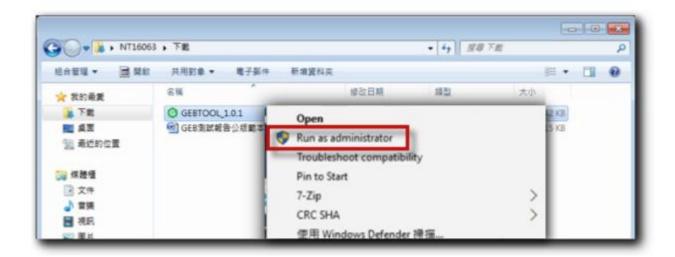
install the program.





c. Open the saved file and start to install the GEBTool. You must right-click the mouse to

select Run as Administrator when installing on Vista, Win7, Win8, or Win10.



During the installation if the "Do you want to allow the following program from an unknown publisher to make changes to this computer?" pops up, please select "Yes".

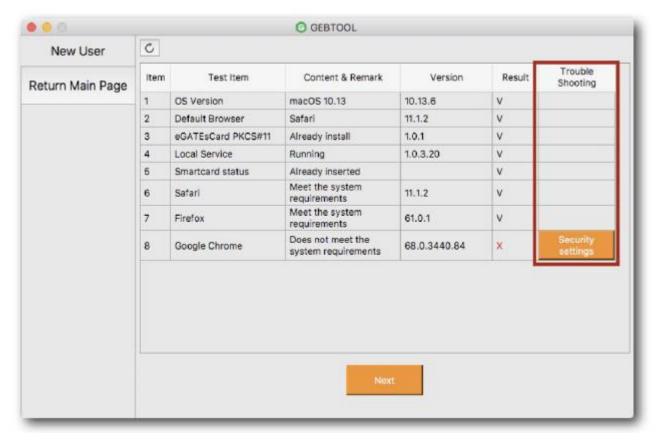


d. Open GEBTool after installation.

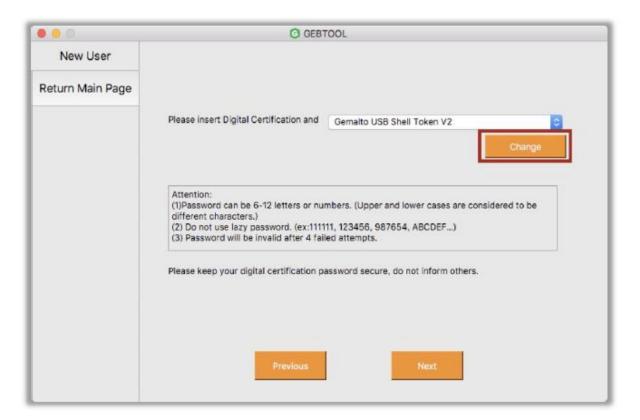
Click **For New User** if you use the certificate for the first time; click **Environmental Setting** if you've applied for certificate already.



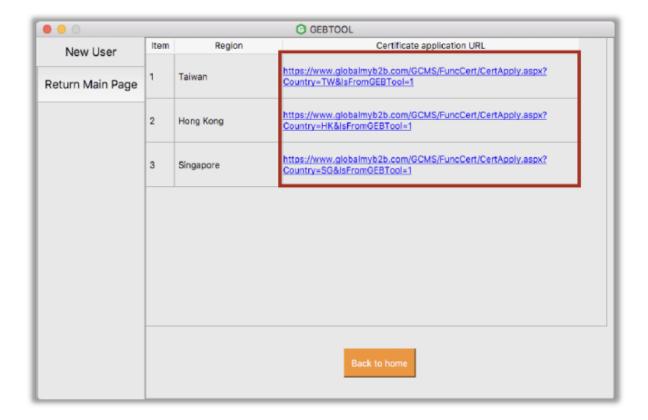
e. Please confirm that all items 1~7 under IE Browser Execution Environment Detection are checked V. If the detection result is X, please click the process button on Troubleshoot field.



f. Change the password of certificate.

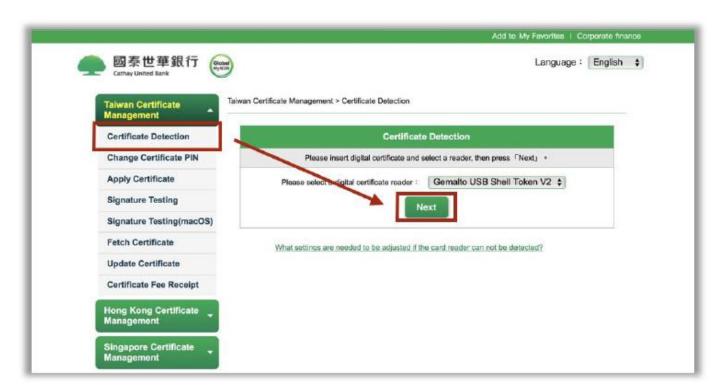


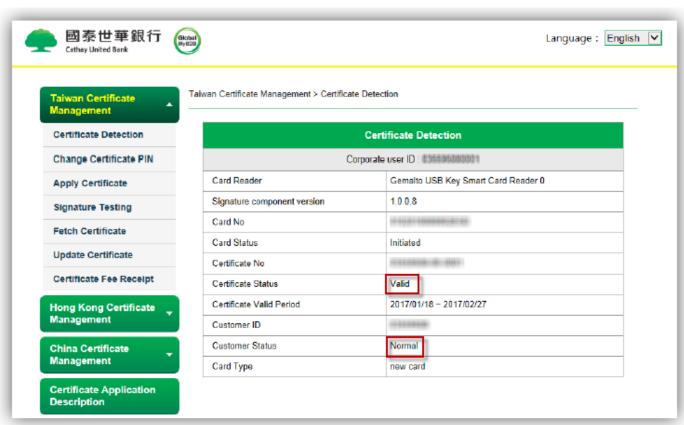
g. Apply certificate. Please click the URL of the region you applied Global MyB2B.



(5) Digital Certificate Detection

Select Certificate Detection to check if the status of your digital certificate is normal.





(6)Turn off Pop-up Blocker

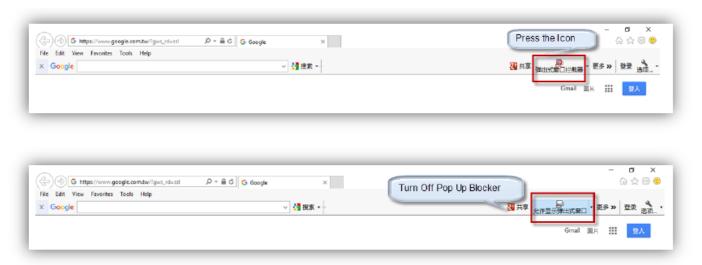
a. Tools → Internet Options → Privacy

Under Pop-up Blocker, clear the Turn on Pop-up Blocker check box → Confirm →

Shutdown and restart IE



b. Please also turn off pop-up blocker if you have installed Tool Bar.

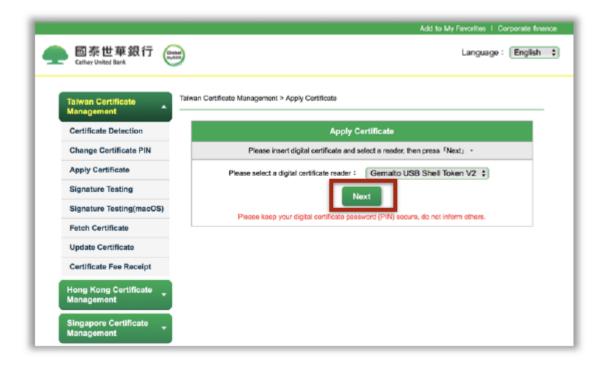


(7) Certificate Application

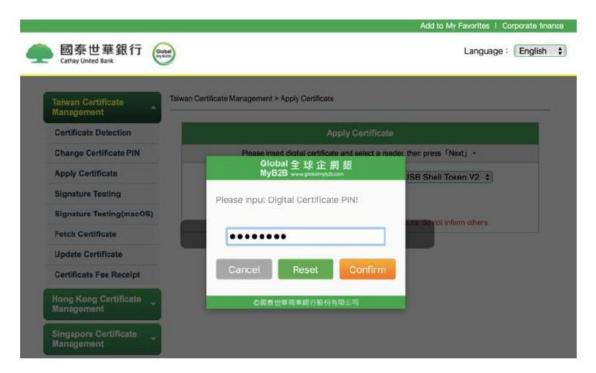
a. Select **Apply Certificate** on left menu → Click **I agree** after reading terms for certificate application



b. Install the digital certificate, wait for the card reader to display serial number → Click
 Next.

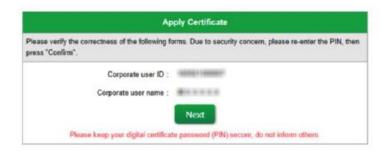


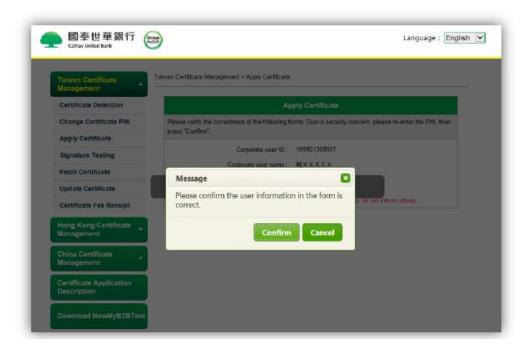
c. Please enter the new 6~8-digit password. If you enter English characters, pay attention to upper and lower case letters.



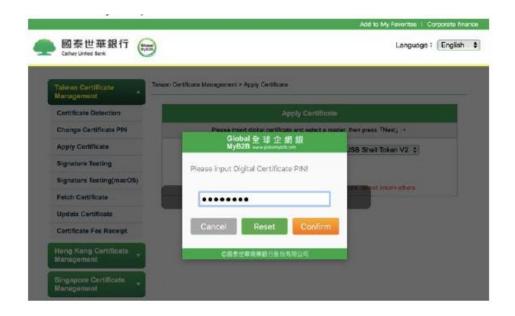
- d. Please enter user code and user password of Global MyB2B Digital Certificate user.
- e. Please confirm enterprise account code and enterprise account name are correct.

Enterprise account code is VAT number+4-digit serial number of Digital Certificate.



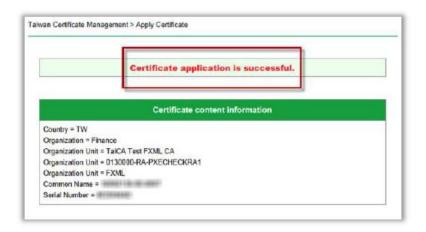


f. Reconfirm your password.

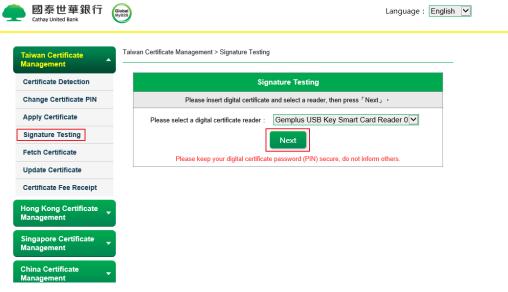




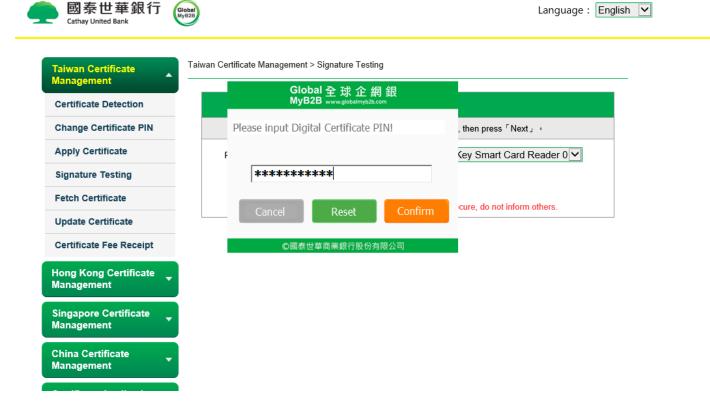
g. Certificate application is successful.



- (8) Signature Testing (Simulation of Transaction Releasing Procedure with Certificate)
 - a. Select **Certificate Detection** on left menu → after plug in Digital Certificate, wait for the card reader to display serial number → Click **Next**.



b. Enter Digital Certificate password and click Confirm.



c. Enter the 4-digit number shown in red box then click Certificate.

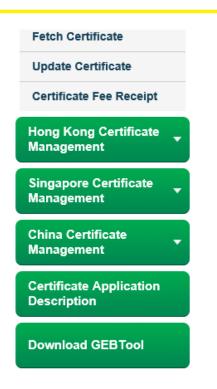


d. Un-plug Digital Certificate following security warning message.





Lan





e. Plug-in Digital Certificate again within 60 seconds.



國泰世華銀行 Cathay United Bank



Language : Englis





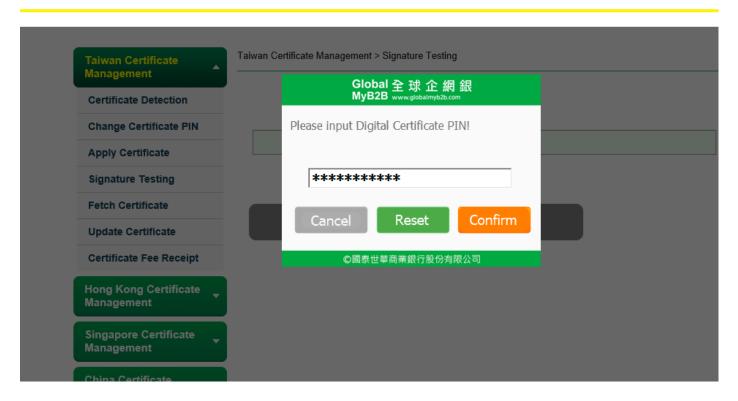
f. Confirm password again.





Language : Engl



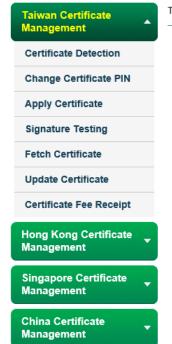


g. Certificate detection is successful.





Language : English



Taiwan Certificate Management > Signature Testing

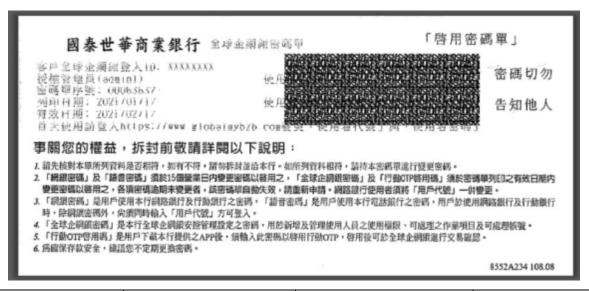
Certificate Information							
Corporate user ID	002354462905						
Certificate number	D223544629-60-81						
Certificate serial number	K2R08C32						
Start date	2019/12/18						
Expiration date	2020/12/18						

Signature testing is successful.

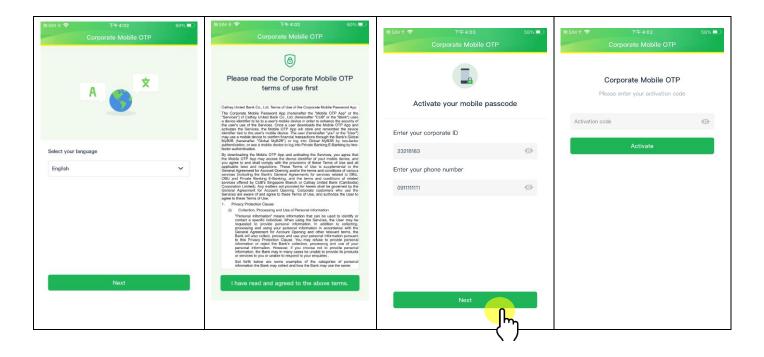
Reminder: The validity period of certificate is 1 year. Please go to Certificate Management System and run Certificate Renewal 1 month before the certificate expires.

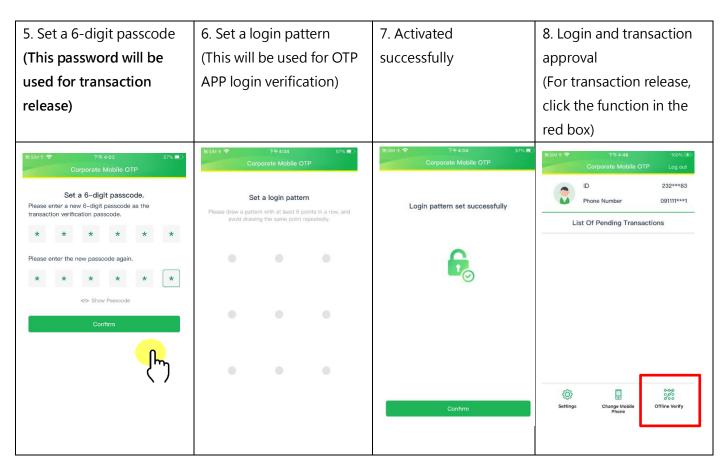
B. Mobile OTP Activation

After receiving the mobile OTP password sheet, clients need to download "Corporate mobile OTP" from the App Store/Google Play and activate it according to the following process



1. Select your language	2. Read and agree to the	3. Enter your corporate ID	4. Enter the OTP		
	terms	and the mobile phone	activation code		
		number used when	(6-digit password on the		
		applying for OTP	paper password sheet)		





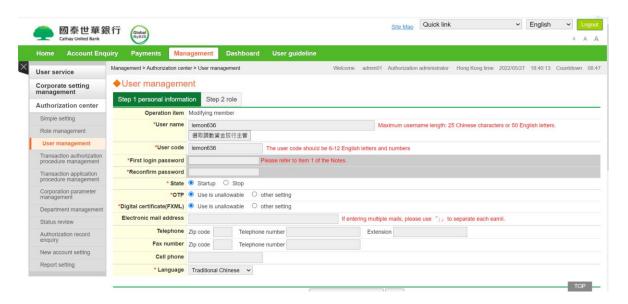
4. Set user management

(1) Enter the user management as an authorization administrator admin1, and select
Management→ Authorization Center→ User Management from the function list.

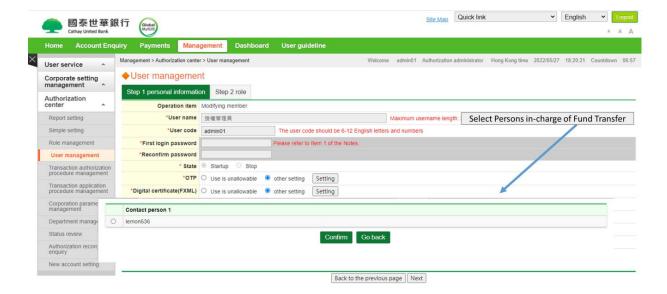
(2) Click Add to add users



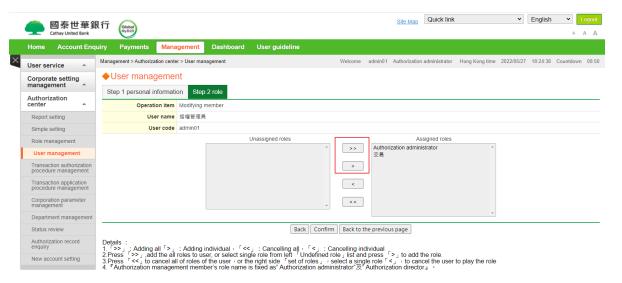
(3) Fill in relevant information in Step 1 personal information



*If this person is the transaction release supervisor, you need to select the designated person in [Select Persons in charge of Fund Transfer] and bind the OTP or Key.



(4) Authorize the corresponding role permissions in Step 2 role



(5) Approve using OTP or Key



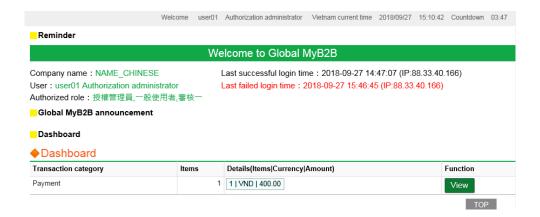
Congratulations! After the first setup is completed, you can log in to GlobalMyB2B Cathay United Bank Corporate Internet Banking to enjoy fast and convenient online financial services.

V. Home Page Information

When staff users login, they can see company name, user code, authorized role and their last successful/failed login time on the home page.



When authorization administrator logins, if the transaction procedure is dual control or above, he/she can see company name, user code, authorized role and their last successful/ failed login time on the home page. In addition, he/she can see the transactions need to be approved on the dashboard, ex: single payment or payee list to be approved.



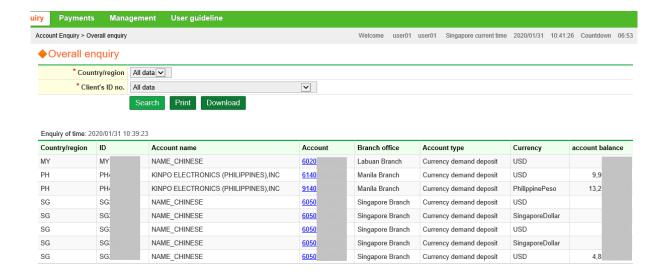
VI. Account Inquiry

Client can use this function for inquiry of deposit and loan accounts, including **Account Balance**Enquiry, Transaction Statement Enquiry, Time Deposit Enquiry, Loan Enquiry, etc.

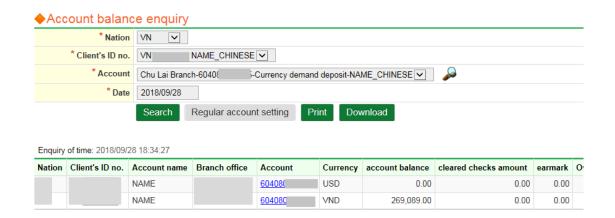


1. Overall Enquiry

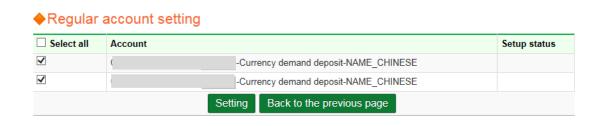
Client could query and printout parent and affiliated corporates' account information, including branch office, account types, currencies, and account balance, etc.



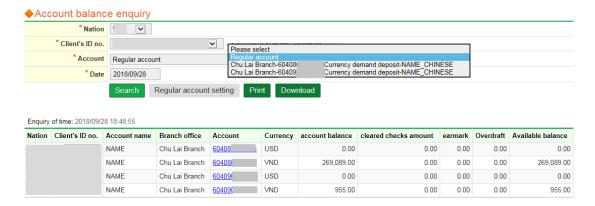
- 2. Account Balance Enquiry
- a) Clients could enquiry and printout parent and affiliated corporates' account balance on particular date.



Users can add frequently-used accounts into a regular-account group. Click the button
 Regular Account Setting, and then select accounts. Click Setting to finish.



c) When doing account balance enquiry next time, users can select **Regular Account**. And their accounts balance will be shown in the same page.

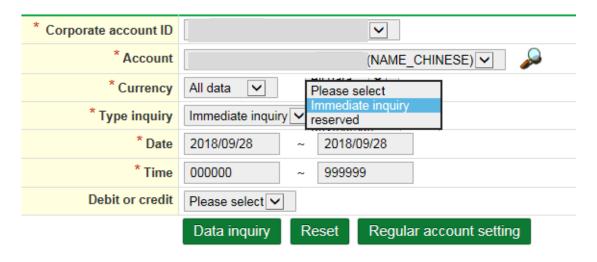


3. Transaction Statement Enquiry

Enquiry and printout information of parent and affiliated corporates' accounts, such as transaction details in particular period. If you would like to download TXT, Excel or PDF files, or query more transaction records for much longer period, please select **Reserved** in enquiry type. Enquiry results will be available once the system displays **Process**Completed.

a) Immediate Inquiry:

Transaction statement enquiry



◆Transaction statement enquiry

account: 60408 Account name: NAME_CHINESE Date: 2018/07/01to2018/09/20

business day	virtual account (remark)	EN_匯款 人/收款人	Currency	amount paid	deposit into amount	Balance	Other side accounts	Transaction Description	transaction branch	host No	Transaction date	Time
2018/07/01				0.00	110.00			INTEREST PAID	Chu Lai Branch	000162	2018/07/02	20:26:58
2018/08/01			,	0.00	115.00			INTEREST PAID	Chu Lai Branch	000162	2018/08/01	20:39:33
2018/09/01			,	0.00	115.00			INTEREST PAID	Chu Lai Branch	000162	2018/09/04	12:50:20
2018/09/19				555.00	0.00			Transf- To:60409	Chu Lai Branch	000022	2018/09/19	09:10:26

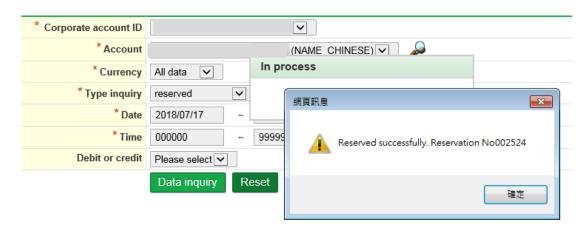
[Currency VND enter1No. - Total amount : 555.00 - deposited into3No. - Total amount : 340.00]





b) Reserved Inquiry:

◆Transaction statement enquiry

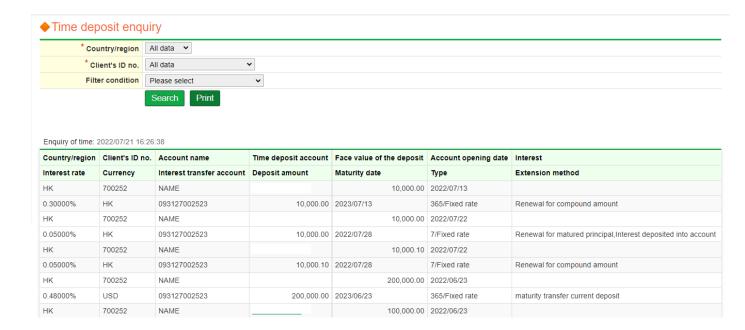




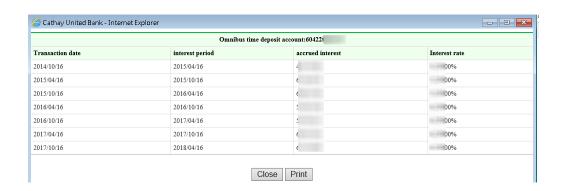
You may review the details after the process is completed



- 4. Time deposit enquiry
- a) Clients could query and printout information of parent and affiliated corporates' time deposit account, and could see the details for interest slip for every month by clicking the time deposit account number.

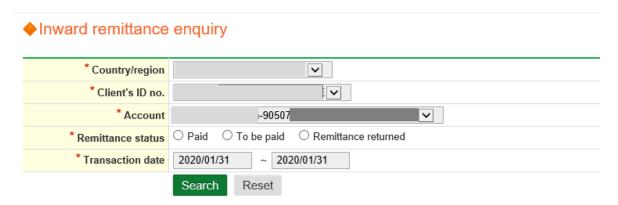


b) Details of accrued interest will be shown.



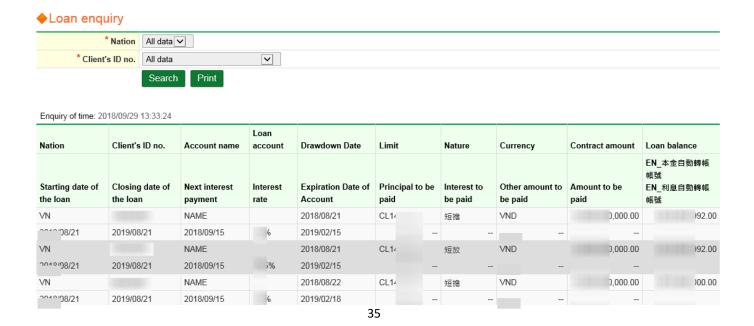
5. Inward Remittance Enquiry

Client could query inward remittance information under parent and affiliated corporate ID for selected period, including remittance status (paid, to be paid, returned), the payment date, payer's information, notice no., remittance amount, handling fee, and charge method, etc.



6. Loan Enquiry

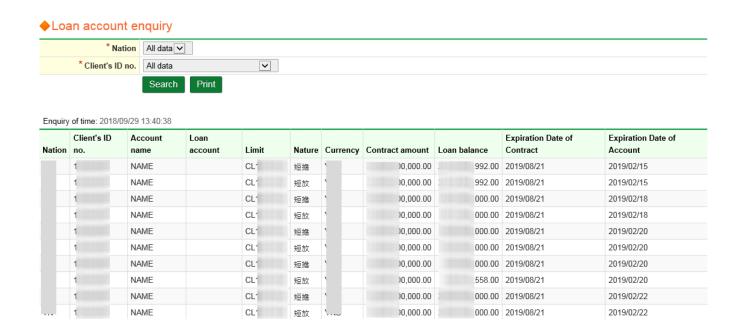
Inquiry of all loan account details of parent and affiliated corporates, including loan number of every term, currencies, loan amount made, outstanding loan, contract begin/end date, account loan-given/expiry date, principal and interest payable for each term, and



automatic transfer account, etc., which is more detailed than Loan Account Enquiry.

7. Loan account enquiry

Inquiry of information of parent and affiliated companies' loan accounts, including contract number, outstanding loan, and contract expiry date, etc.

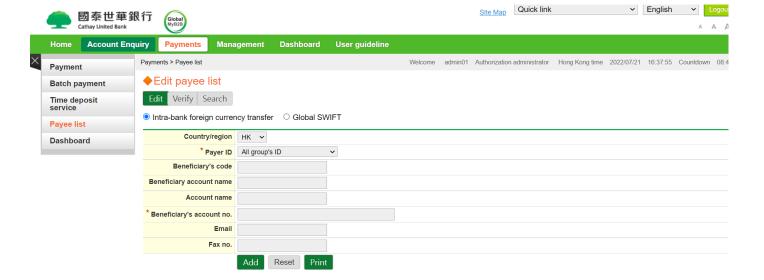


Payment Service – Edit Payee List

After editing frequently-used payees, you may select information on menu when making a payment, no need to create data repeatedly.

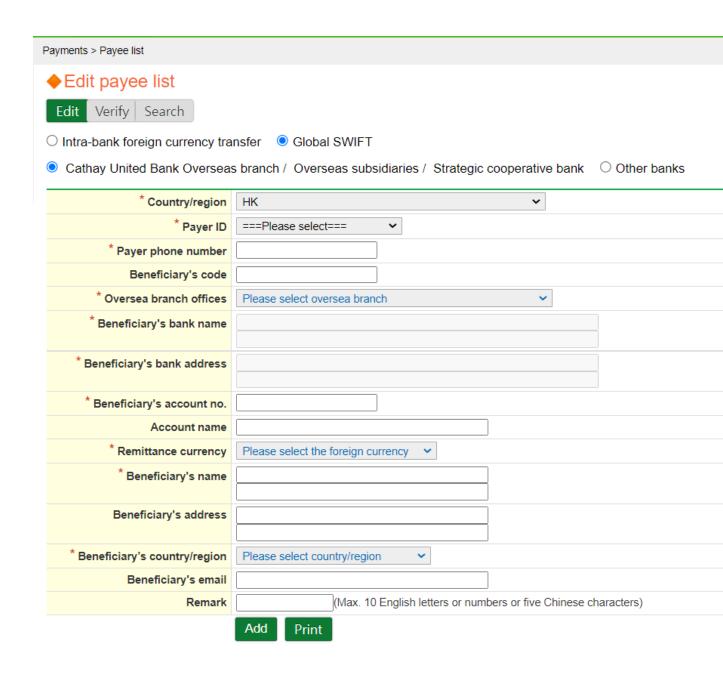
 Intra-Bank Foreign Currency Transfer: Editing non-pre-designated foreign currency accounts of CUB Hong Kong branch. (Both payer and payee must have foreign currency account at Hong Kong branch.)

Enter payer ID and payee account no. Then click **Add** to activate settings or send the settings to next level for supervisor to release. If there is any error in data input, you can either **Modify** or **Delete**.



2. Cross-Border Funds Transfer: Payer must have foreign currency account of Chu Lai branch. If you would like to edit non-pre-designated remittance recipient of overseas CUB, please select Overseas Branch/Subsidiary Bank/Strategic Alliance Bank of CUB. If you select Other Banks, i.e. recipient is not overseas CUB customer. Fields with Star Sign (*) are mandatory.

Finally, click **Add** to activate settings or send the settings to next stage for verifier to release. If there is any error in data input, you can either **Modify** or **Delete**.



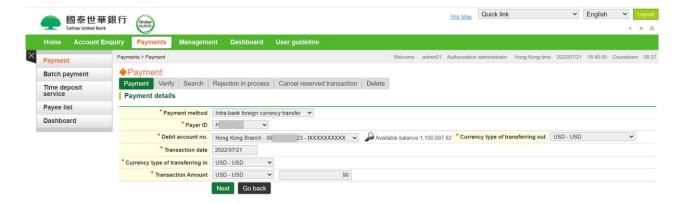
VII. Payment Service - Single Payment

For dealing with Intra-Bank Foreign Currency Transfer and Cross-Border Funds Transfer (Global SWIFT). One transaction could be uploaded at a time

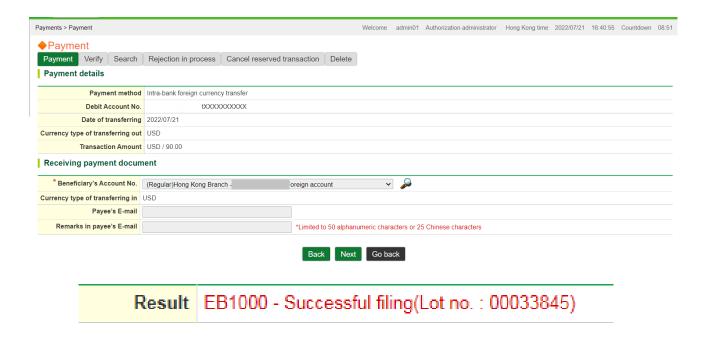
Description:

 Intra-Bank Foreign Currency Transfer: For foreign currency transfer within Hong Kong Branch.

- Cross-Border Funds Transfer: Foreign currency remittance for other branches of CUB and other banks.
- Intra-Bank Foreign Currency Transfer Initiation
 With the transaction type of Internal Revenue Transfer, you can do US dollar transaction within CUB.
- a) Foreign currency account of Hong Kong branch must be opened for this function. And please select Intra-bank Foreign Currency Transfer, enter payer account, currency for transferring out, currency for transferring in, and amount to transfer, then click Next.



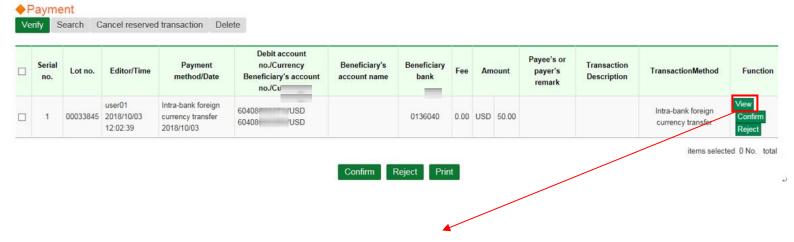
b) Select payee's account from drop-down list, entering remarks, payee's email and purpose of transaction(required), etc. then click **Next** and **Confirm**, the system will display successful filing and submit to next stage for verification or release.

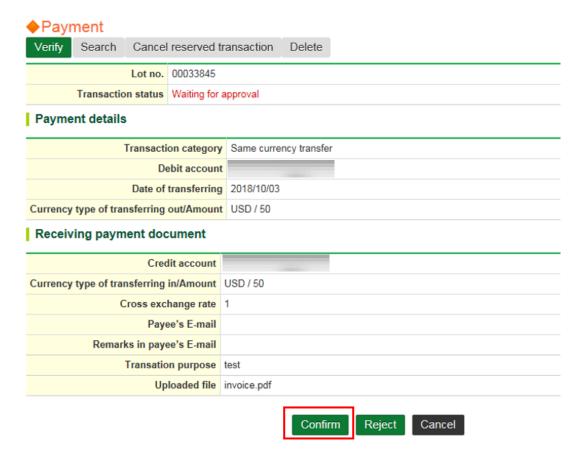


- 2. Intra-Bank Foreign Currency Transfer Release with OTP:
- a) When the entitled verifier logins to Global MyB2B, transactions to be verified will be shown on Dashboard on the home page, including number of records, currency and amount. Click **View** to enter Payment function.

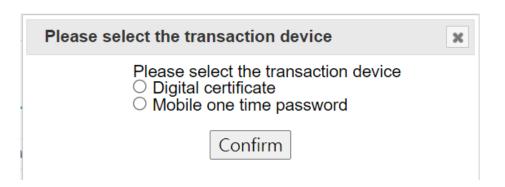


b) After checking all the transaction information is correct, verifier clicks Confirm.

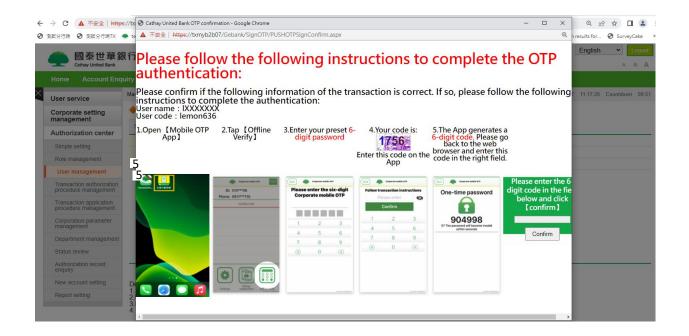




c) Se



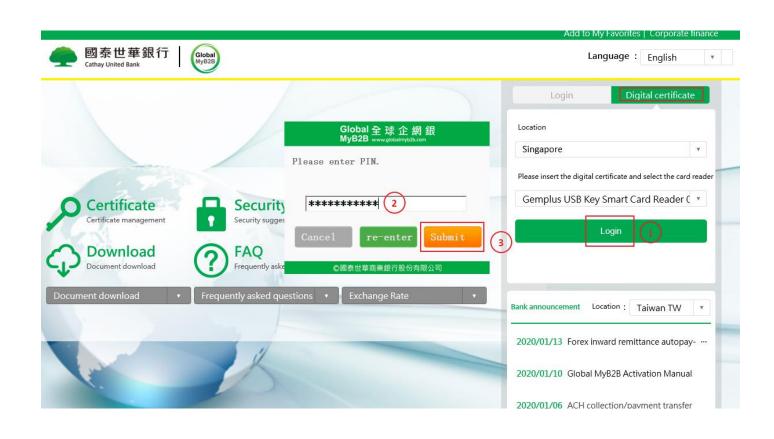
d) The password input field of OTP will pop up. Please follow the instructions on the screen to enter the 6-digit password.



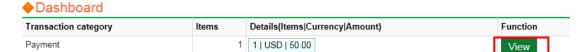
e) After confirmation of transaction, the system will display **Application Submission**. The actual transaction time depends on the processing time of the branch.

Payment completed EB0000 - Application submission

- 3. Intra-Bank Foreign Currency Transfer Release with Digital Certificate:
- a) Supervisor plugs in Digital Certificate and then logins to Supervisor Dashboard. After clicking Confirm, choose Digital Certificate as transaction device, and follow the instructions on the screen to input the number in the red textbox and click Sign.



Dashboard

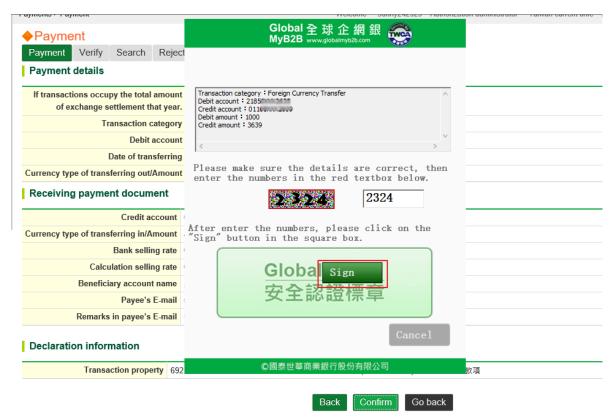




Confirm Reject Print

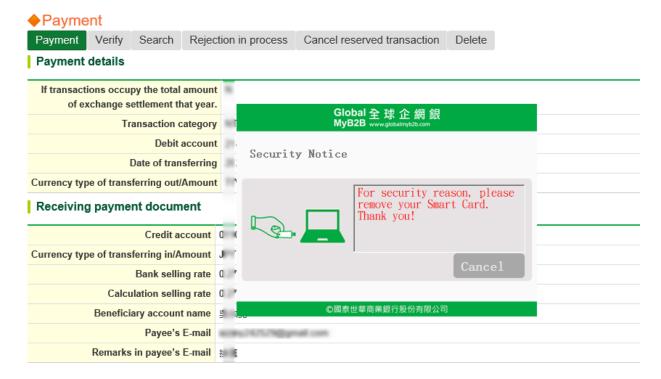
items selected 0 No. total



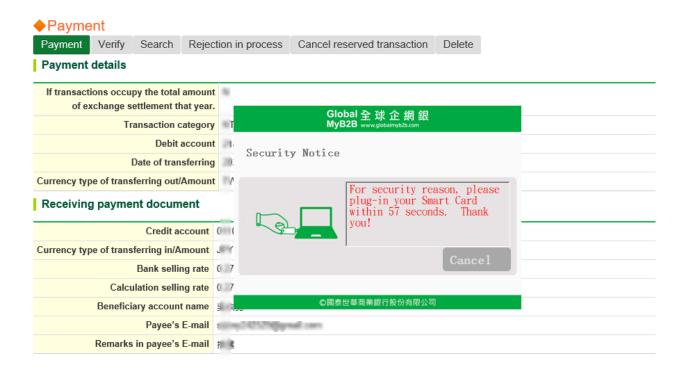


For non-negotiated transaction, the displayed exchange rate in the file or in the supervisor's verification is just for reference. The actual exchange rate shall be based bank release.

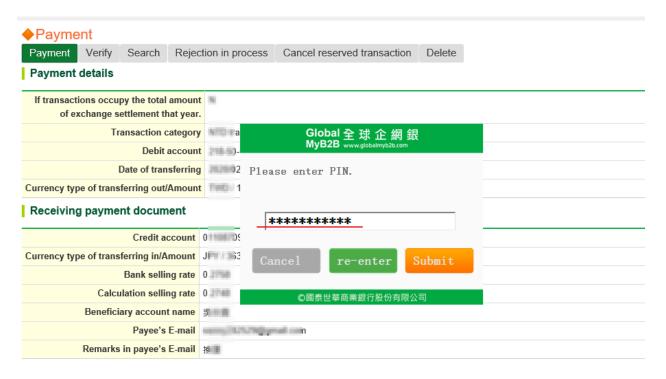
b) **Unplug Digital Certificate** following security warning message.



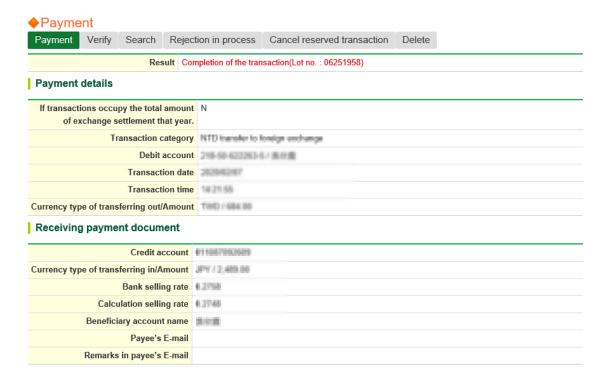
c) Plug in Digital Certificate again.



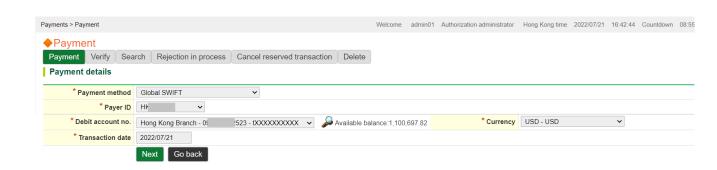
d) Enter Digital Certificate password again.



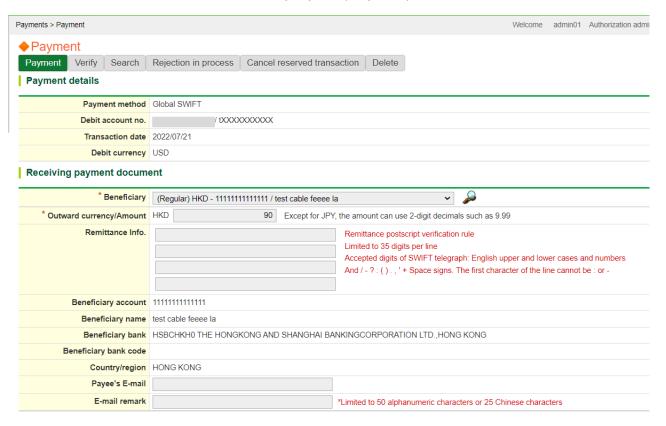
e) After confirmation of transaction, the system will display **Transaction successful**. The actual transaction time depends on the processing time of the branch.



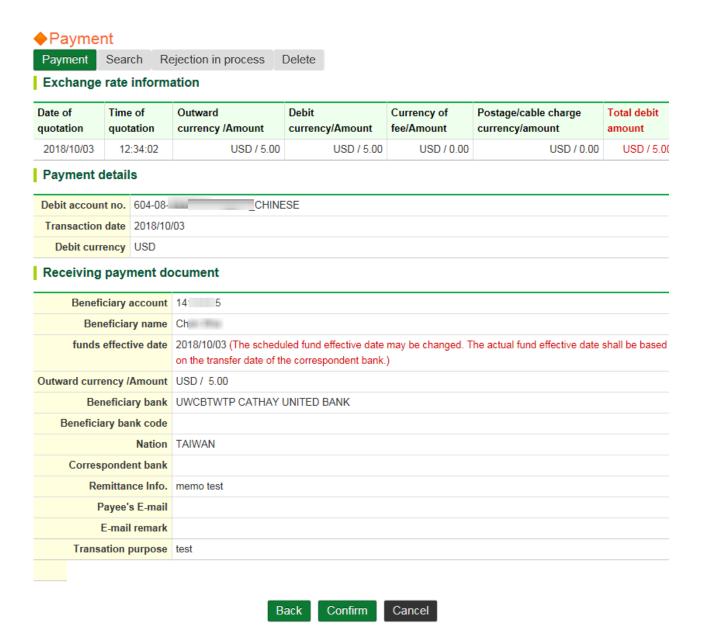
- 4. Cross-Border Funds Transfer Initiation:
- Foreign currency account of Hong Kong branch must be opened for the function. If you would like to remit USD to other banks or CUB branch overseas, please select Global SWIFT. On the page of payment condition, select foreign currency payment account, currency and transaction date, then click Next.



b) On fund collection page, payee information should be created as frequently-used recipient of cross-border funds transfer in advance in Payment Service > Management of Funds Transfer Recipient. After entering currency and amount for outward remittance, remarks of the transaction, transaction purpose(required), and then click Next.



c) After checking the information is correct, please click **Confirm**.



d) The system will display successful filing and submit to next stage for verification or release.

Result EB1000 - Successful filing(Lot no.: 00033848)

- Cross-Border Funds Transfer Release with OTP
- a) After the entitled verifier logins to Global MyB2B, transactions to be verified will be shown
 on Dashboard on the home page, including number of records, currency, and amount.

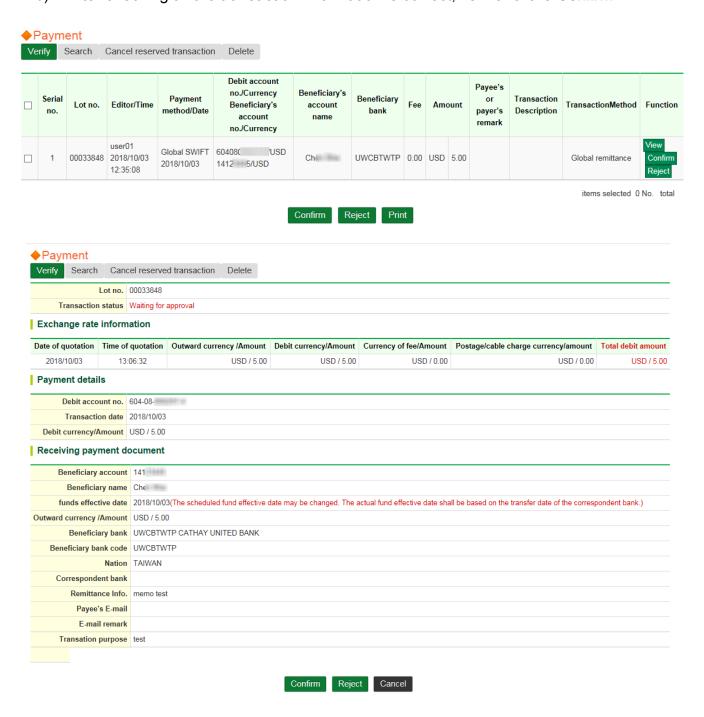
Click View to enter.

Dashboard

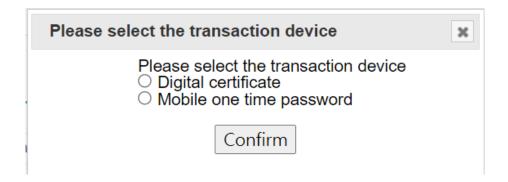
Dashboard

Transaction category	Items	Details(Items Currency Amount)	Function
Payment	1	1 USD 5.00	View

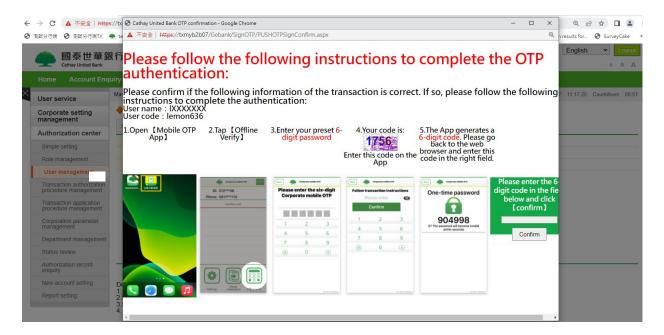
b) After checking all the transaction information is correct, verifier clicks Confirm.



c) Please choose OTP as transaction device.



d) The password input field of OTP will pop up. Please follow the instructions on the screen to enter the 6-digit password.



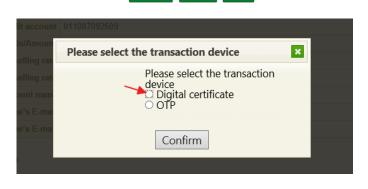
- 6. Cross-Border Funds Transfer Release with Digital Certificate
- a) Supervisor plugs in Digital Certificate and then login to Dashboard. After clicking Confirm, choose Digital Certificate as transaction device, and follow the instructions on the screen to input the number in the red textbox and click Sign.



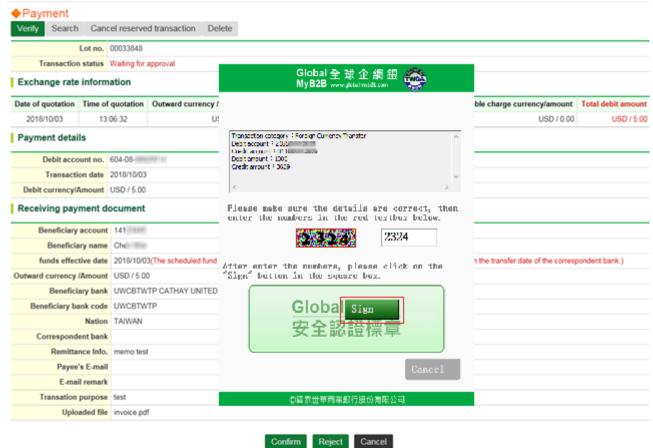


Reject Print

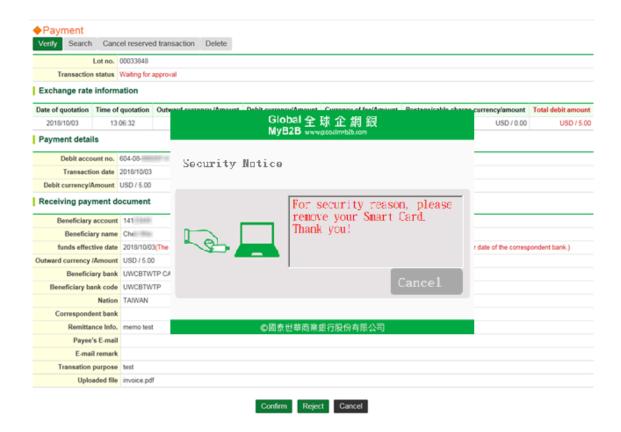
items selected 0 No. total



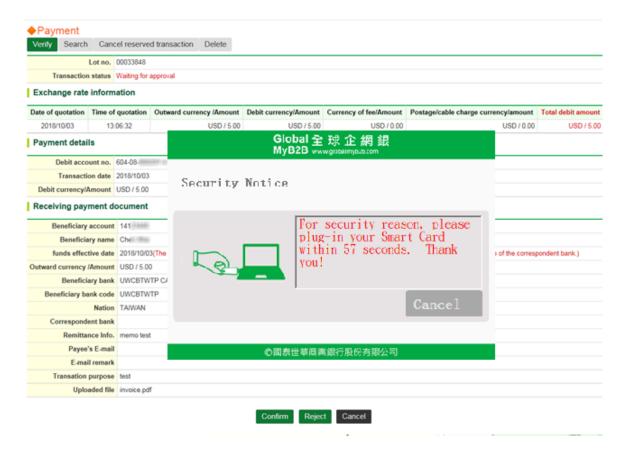
Confirm



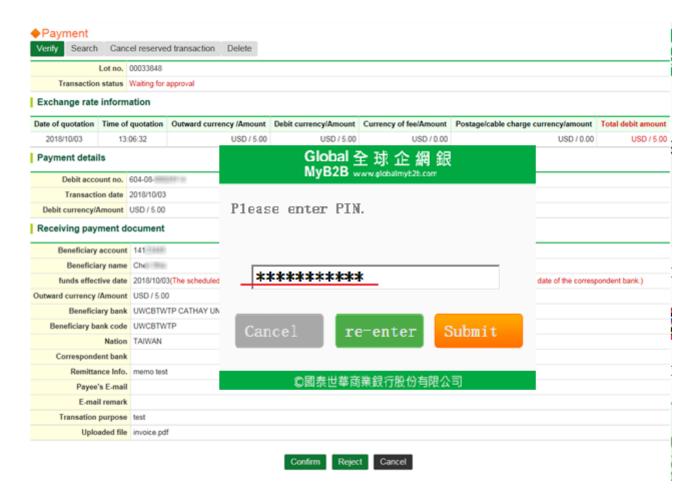
Un-plug Digital Certificate following security warning message.



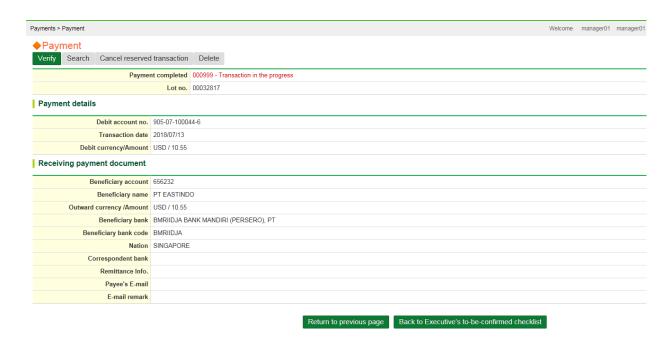
c) Plug in Digital Certificate again.



d) Input Digital Certificate password.

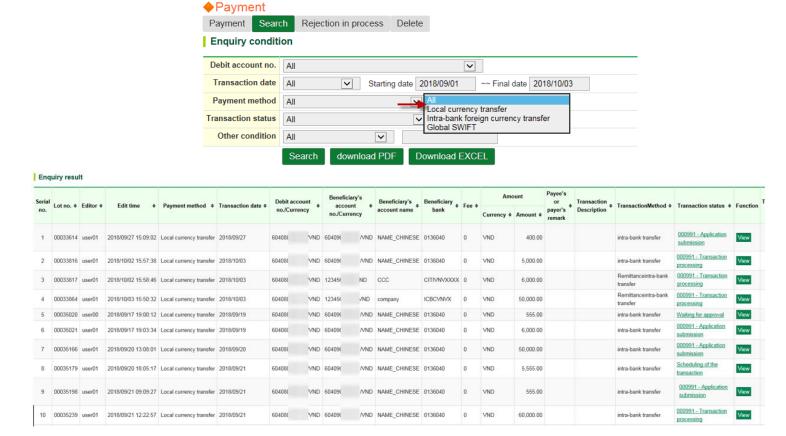


e) After confirmation of transaction, the system will display **Transaction successful**. The actual transaction time depends on the processing time of the branch.



7. Enquiry:

staff or supervisor click Inquiry, select payment account, transaction date range, payment method, transaction status, etc., then the inquiry result and corresponding PDF file will be generated. Details of each transaction can be inquired by clicking **View**.



8. Deleted by staff:

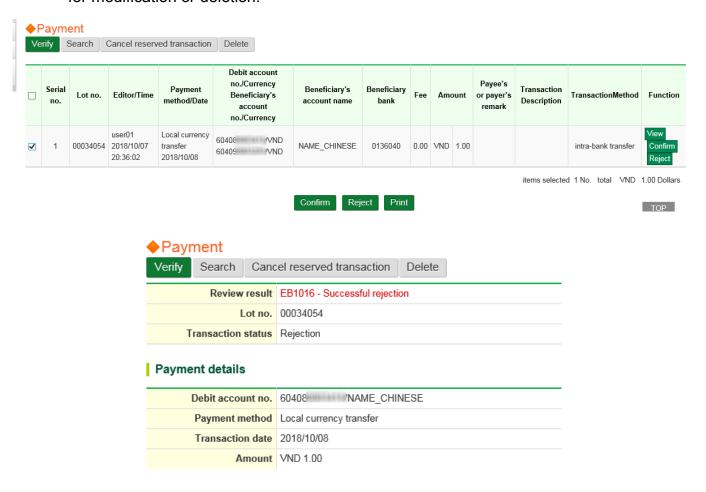
Agent initiates and submits it to supervisor for verification or approval. After that, Agent can select **Delete** to remove the single payment transaction if supervisor has not released the transaction.



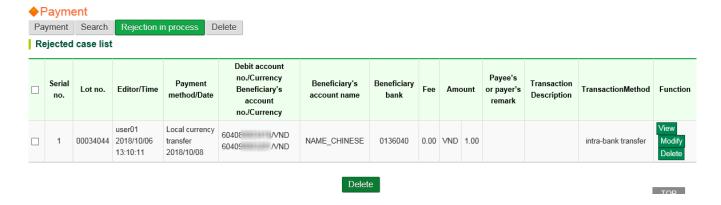
items selected 1 No. total VND 1.00 Dollars

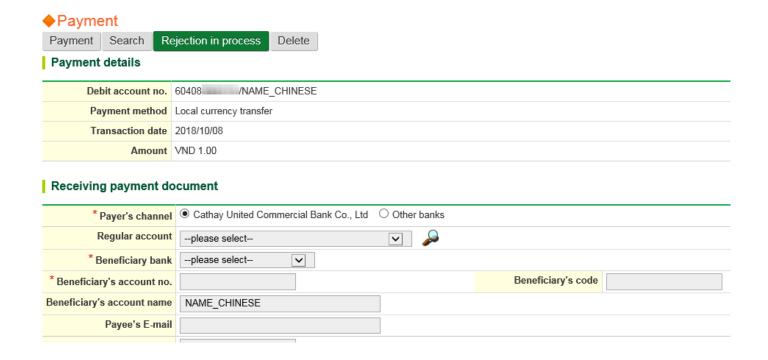
9. Reject:

 Supervisor can select Reject on Verify page to return transaction data to previous level for modification or deletion.



b) Staff can then modify or delete the rejected data on the Rejection in Process page.



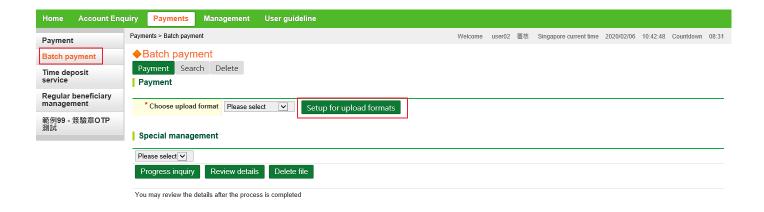


VIII. Payment Service – Batch Payment

For dealing with Intra-Bank Foreign Currency Transfer and Cross-Border Funds Transfer (Global SWIFT). Bulk transaction could be uploaded at a time.

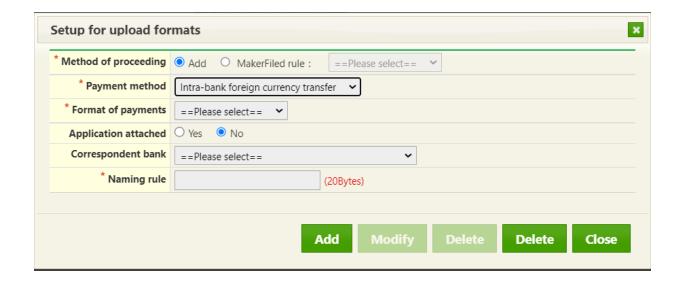
◆ Description:

- Intra-bank Foreign Currency Transfer: For foreign currency transfer within Hong Kong Branch.
- Cross-Border Funds Transfer: Foreign currency remittance for other branches of CUB and other banks.
- Setup for Upload Formats:
- a) For the first time use, please run "Setup for Upload Formats" to set up file upload formats.

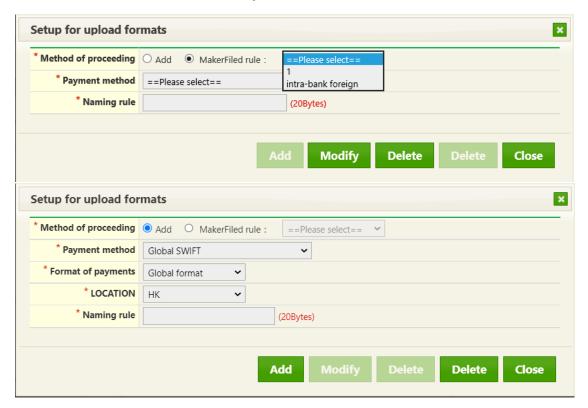


b) Select "Add" to create a new method. Choose payment method, format of payments, location, enter rule name. And then click **Add**.





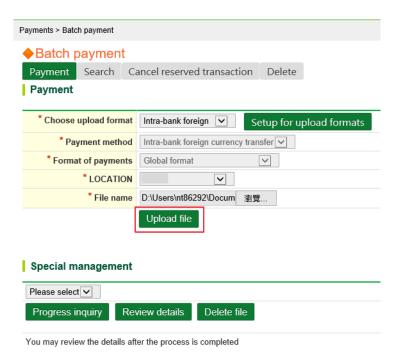
c) For editing exist method, please select "Maker Filed Rule", select one exist method, revise the content and click **Modify**.



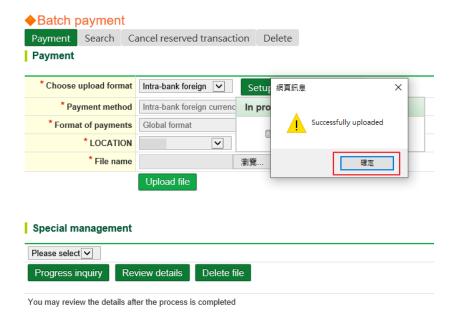
- 2. Intra-bank Foreign Currency Transfer Initiation:
- a) If you would like to do foreign currency transfer within Hong Kong Branch, choose the Intra-Bank Foreign Currency Transfer upload format that has been created previously, then click Browse to select the file (txt.), and click Open.



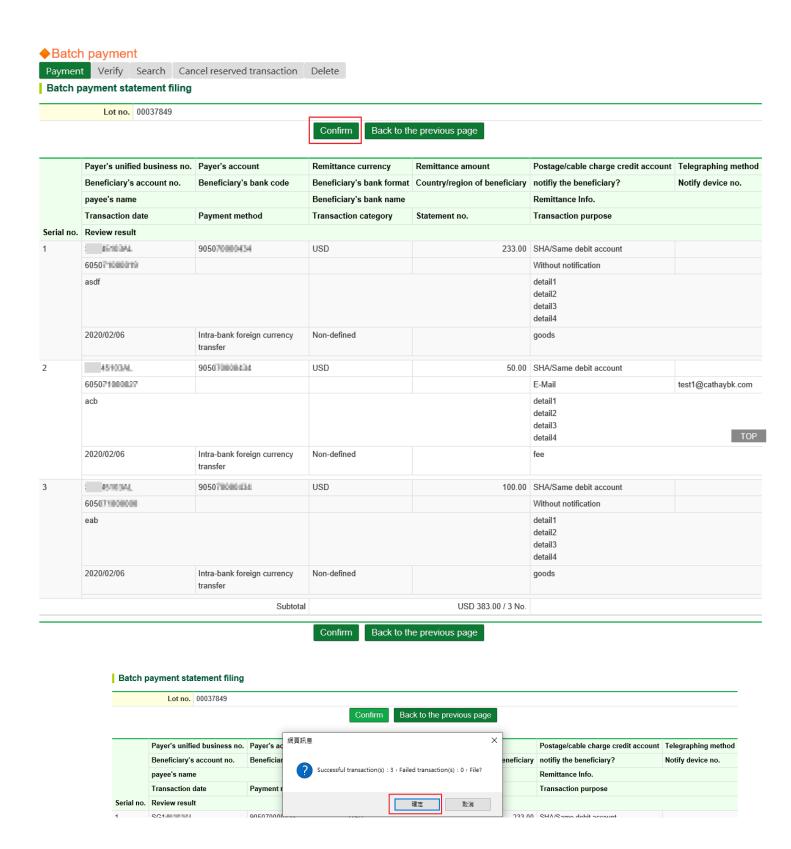
b) Click Upload File.



c) After uploaded, it will display successfully uploaded. And click Confirm.

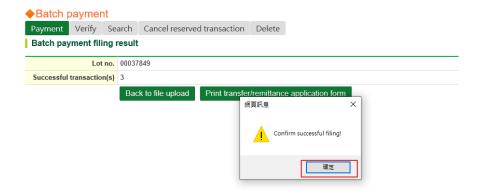


d) The statement details will be shown below. Please click **Confirm** after checking its correctness.



e) Successfully uploaded. Notice the next level to verify it.

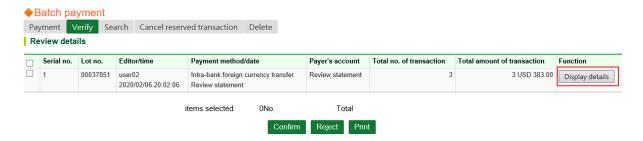
If this payment is set as single control, you will go on to do transaction approval.



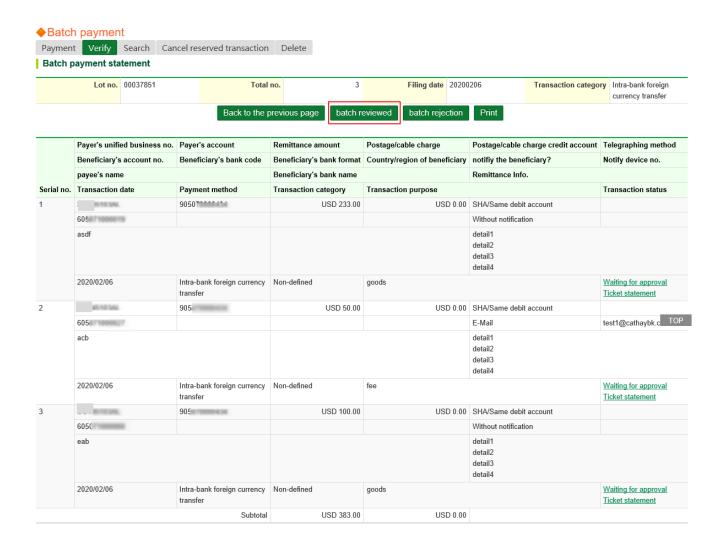
- 3. Intra-bank Foreign Currency Transfer Released with OTP:
- a) Supervisor logins to Dashboard. There is brief information about transactions to be verified, including number of records, currency and amount. Then click View to enter Batch Payment function.



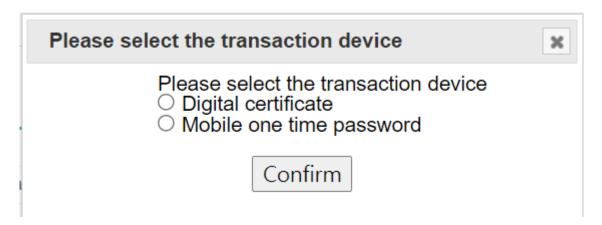
b) Click **Display Details** to show more statement details.



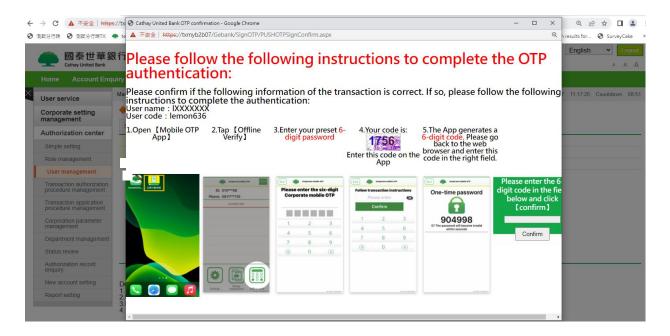
c) If the statements are correct, verifier clicks **Batch Review** to approve.



d) Please choose **OTP** as transaction device.



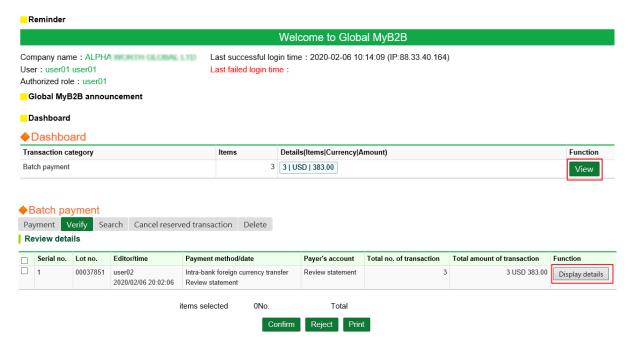
e) The password input field of OTP will pop up. Please follow the instructions on the screen to finish verification.

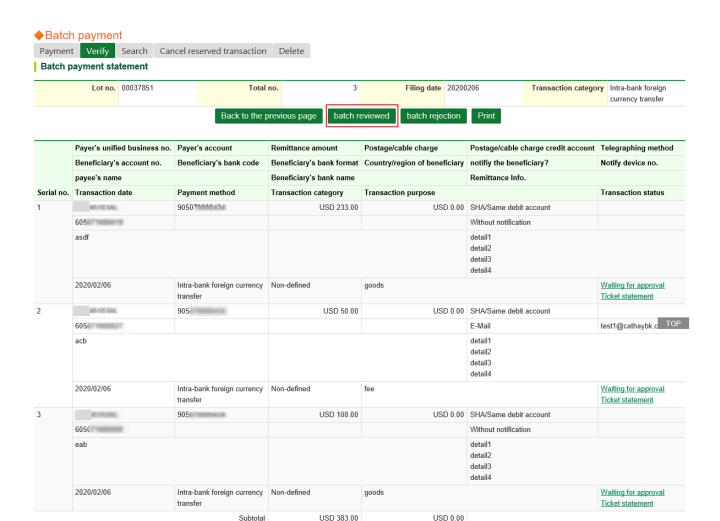


f) After confirmation of transaction, the system will display **Application Submission**. The actual transaction time depends on the processing time of the branch.

Payment completed EB0000 - Application submission

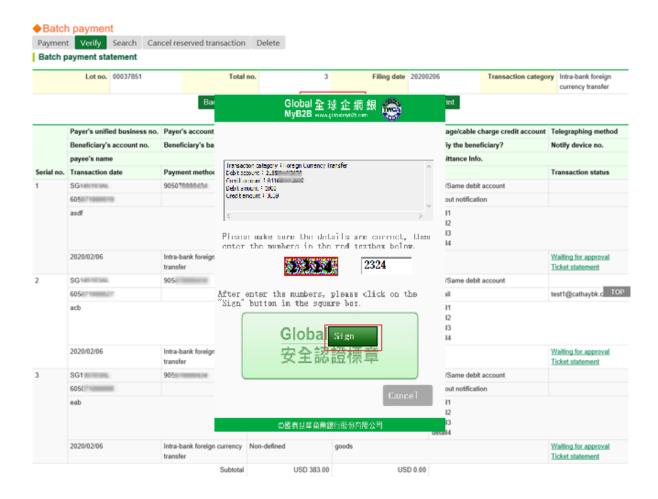
- 10. Intra-bank Foreign Currency Transfer Release with Digital Certificate:
- a) Supervisor plugs in Digital Certificate and then login to Supervisor Dashboard. After clicking Confirm, choose Digital Certificate as transaction device, and follow the instructions on the screen to enter dynamic password in 4 digits and click Sign.



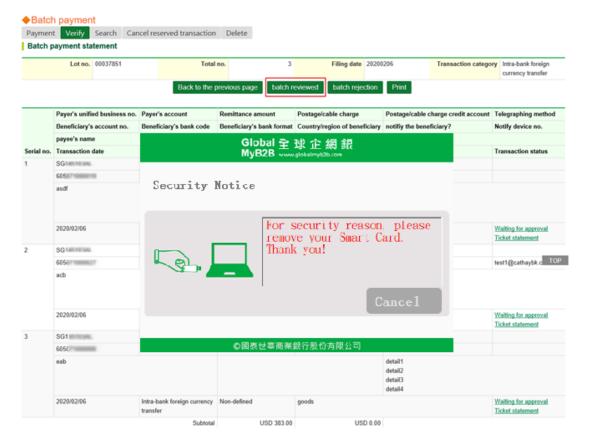




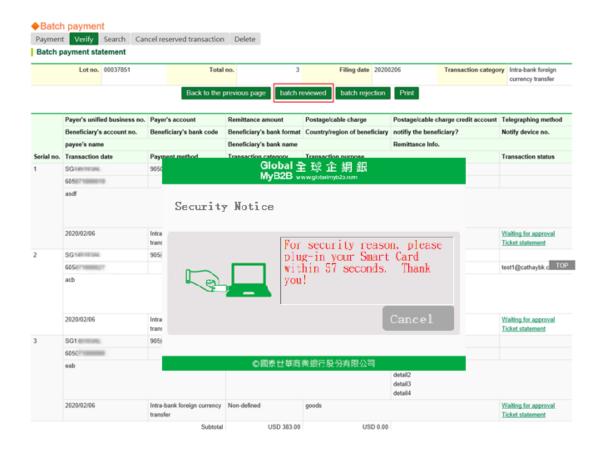
Subtotal



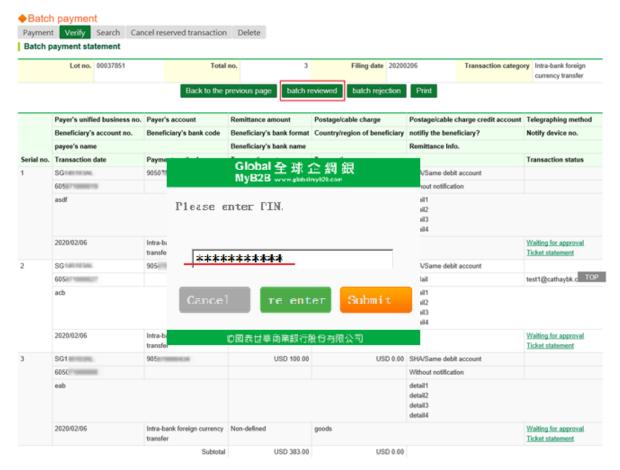
b) Un-plug Digital Certificate following security warning message.



c) Plug in Digital Certificate again.



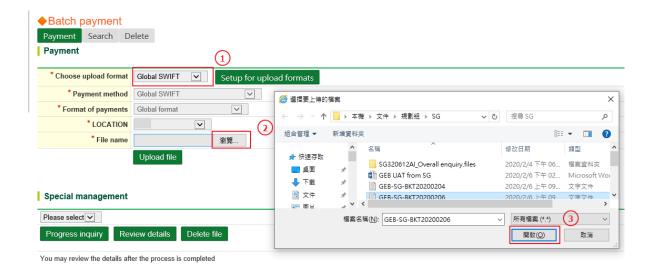
d) Enter Digital Certificate password and click Confirm.



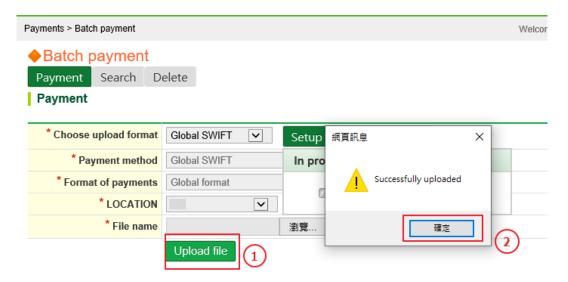
e) After confirmation of transaction, the system will display "Batch payment is successfully verified." The actual transaction time depends on the processing time of the branch.

Payment completed EB0000 - Application submission

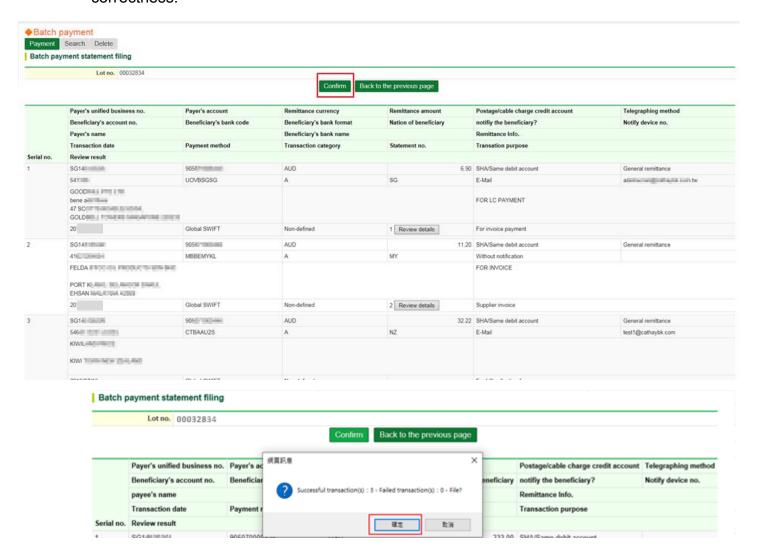
- 4. Cross-Border Funds Transfer Initiation:
- a) With the transaction type of Global SWIFT, you can remit foreign currency to other banks or CUB branch overseas. Choose **Global SWIFT** upload format that has been created previously, then click **Browse** to select the file (txt.), and click **Open**.



b) Click **Upload File**. After uploaded, it will display successfully uploaded. And click **Confirm**.



c) The statement details will be shown below. Please click **Confirm** after checking its correctness.



d) Successfully uploaded. Notice the next level to verify it.

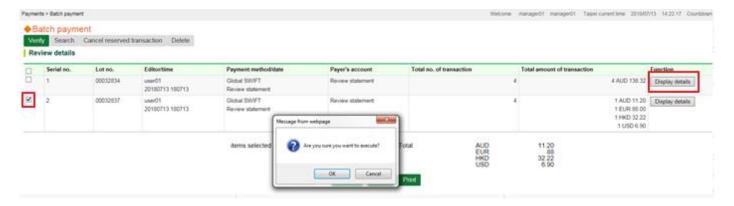
If this payment is set as single control, you will go on to do transaction approval.



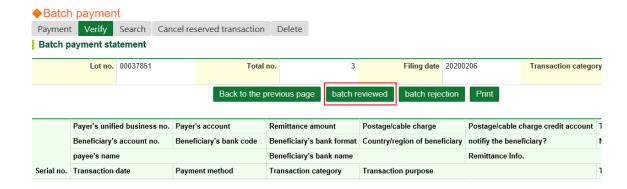
- 5. Cross-Border Funds Transfer Released with OTP:
- a) Supervisor logins to Dashboard. There is brief information about transactions to be verified, including number of records, currency and amount. Then click View to enter Batch Payment function.



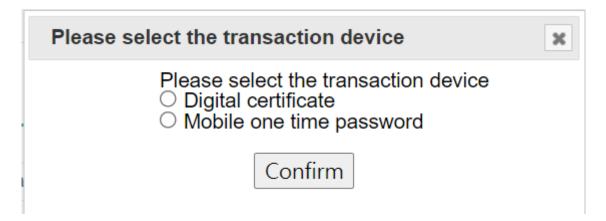
b) Verifier can click **Display Details** to show more statement details. Also can select the statement from the left-hand side and click **Confirm** to approve.



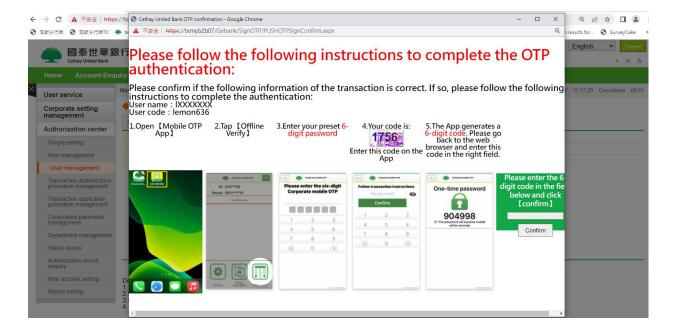
c) If the statements are correct, verifier clicks **Batch Review** to approve.



d) Choose OTP as transaction device.



e) The password input field of OTP will pop up. Please follow the instructions on the screen to finish verification.

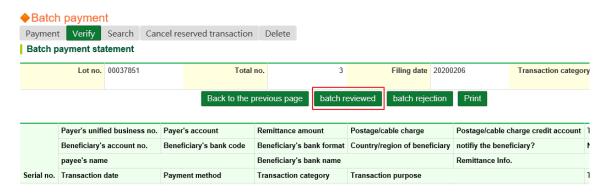


f) After confirmation of transaction, the system will display **Application Submission. The** actual transaction time depends on the processing time of the branch.

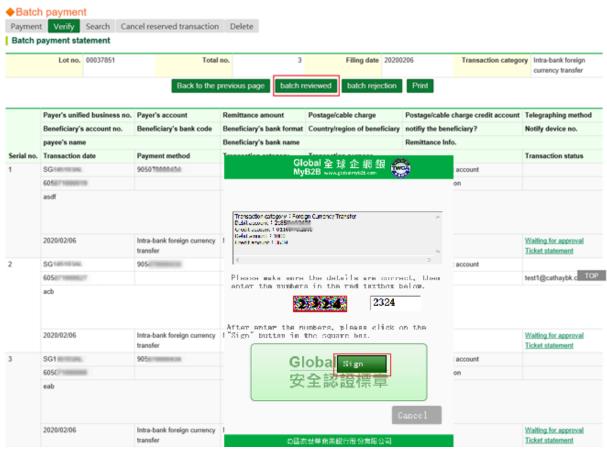
Payment completed EB0000 - Application submission

- 6. Cross-Border Funds Transfer Released with Digital Certificate:
- a) Supervisor plugs in Digital Certificate and then login to Supervisor Dashboard. After clicking Confirm, choose Digital Certificate as transaction device, and follow the instructions on the screen to input the number in the red textbox and click Sign.

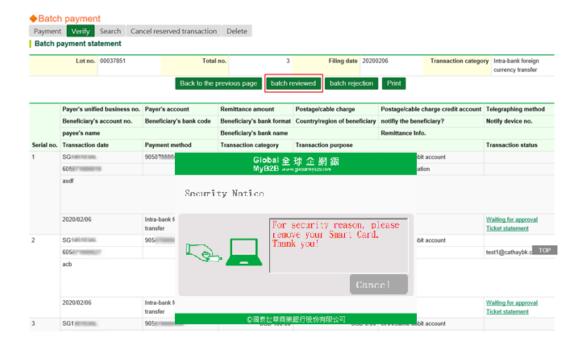




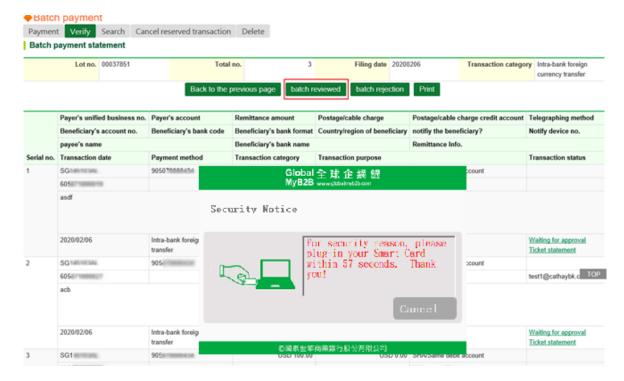




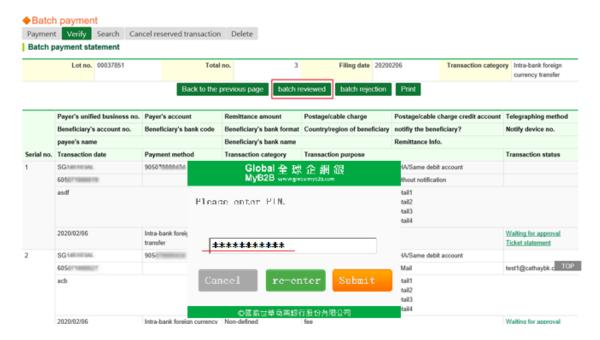
b) Un-plug Digital Certificate following security warning message.



c) Plug in Digital Certificate again.



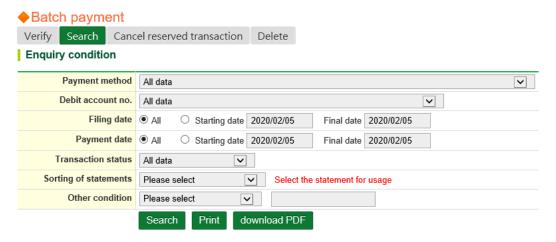
d) Enter **Digital Certificate password** and click **Confirm**.



e) After confirmation of transaction, the system will display "Batch payment is successfully verified." The actual transaction time depends on the processing time of the branch.



 Enquiry: staff or supervisor click Search, select enquiry conditions and click Search. After that, you can click Review details to check each transaction.







IX. Time Deposit Service

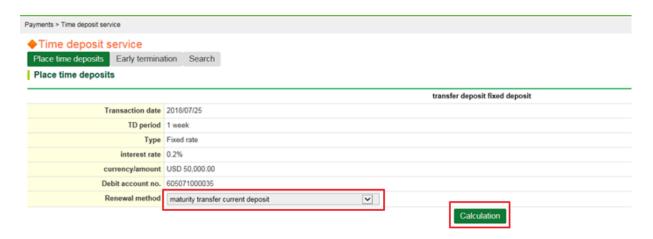
- 1. Place Time Deposits:
- a) Select Payment > Time Deposit Service > Place Time Deposit. Choose ID no., debit account no., and enter time deposit amount. Then click Next to move on.



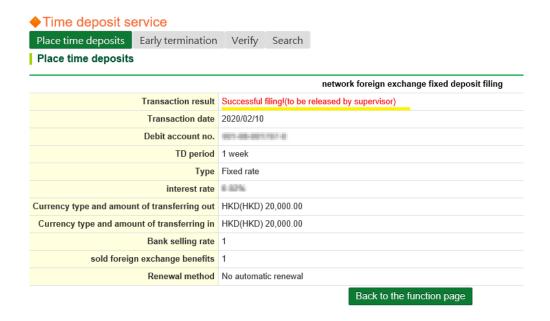
b) Please select the time deposit period.



c) Choose the **Renewal Method** from the drop-down list, and click **Calculation** to move on.



d) Please check the calculation result. If the result is correct, click Payment to finish time deposit initiation. If time deposit service is set as single control, you will go on to do transaction approval.

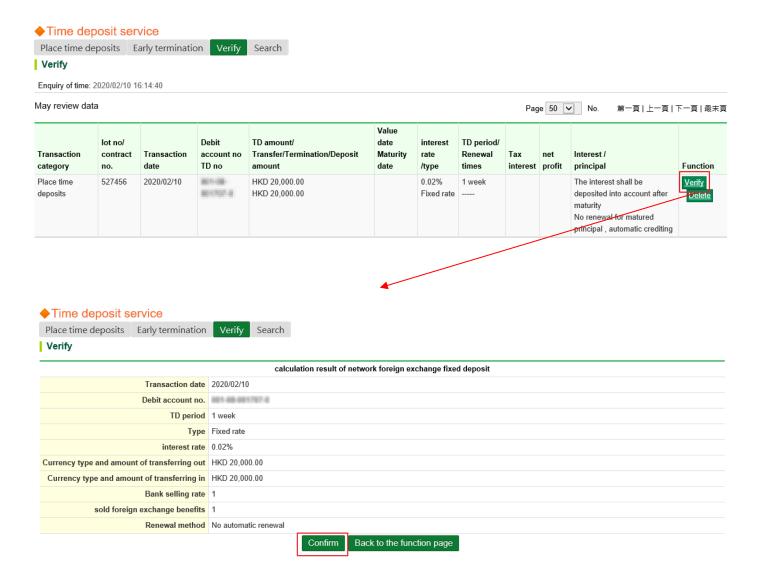


e) Supervisor logins to **Dashboard**. There is brief information about transactions to be

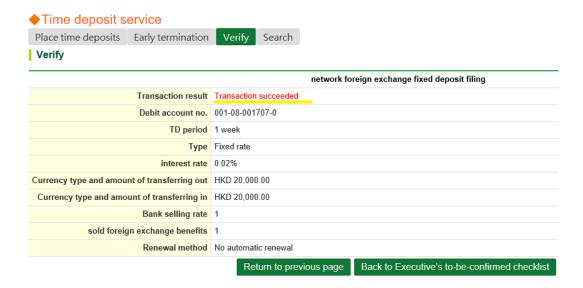
verified, including number of records, currency and amount. Then click **View** to enter Time Deposit Service.



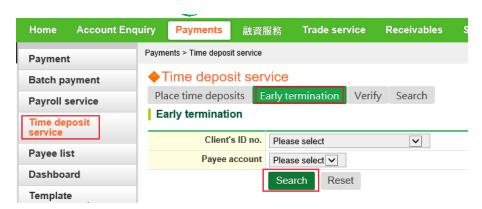
f) Click **Verify** to see more details. If the statements are correct, verifier clicks **Confirm** to approve it with OTP or Digital Certificate. (And the successive process is the same as the releasing process of Single Payment and Batch Payment, please refer to the previous sections.)



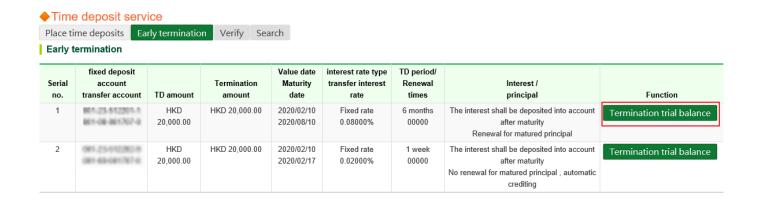
g) It will display Transaction Succeed.



- 2. Early Termination:
- a) Select Payment > Time Deposit Service > Early Termination. Choose the ID no. and payee account, and then click Search.

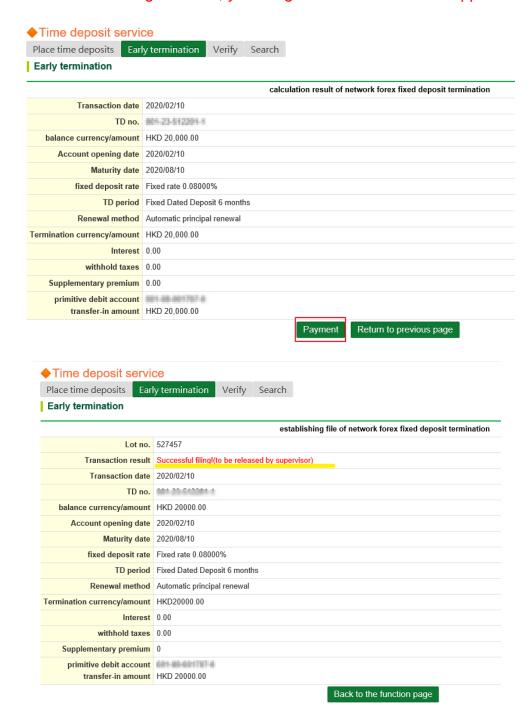


b) Find the time deposit you would like to do early termination, and click **Termination Trial**Balance.



c) After checking the calculation result, please click Payment to finish the filing. If time

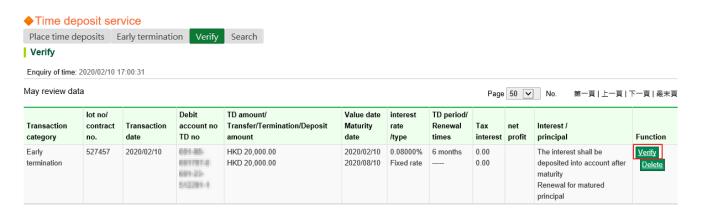
deposit service is set as single control, you will go on to do transaction approval.

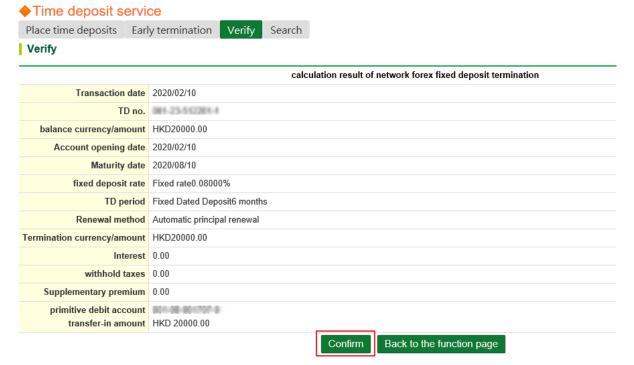


d) Supervisor logins to **Dashboard**. There is brief information about transactions to be verified, including number of records, currency and amount. Then click **View** to enter Time Deposit Service.

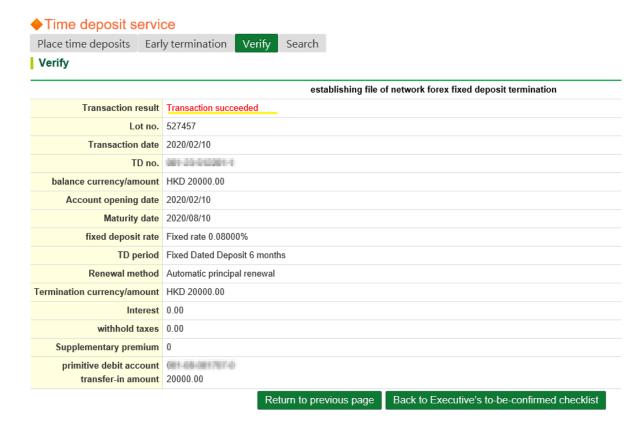


e) Click **Verify** to see more details. If the statements are correct, verifier clicks **Confirm** to approve it with OTP or Digital Certificate. (And the successive process is the same as the releasing process of Single Payment and Batch Payment, please refer to the previous sections.)



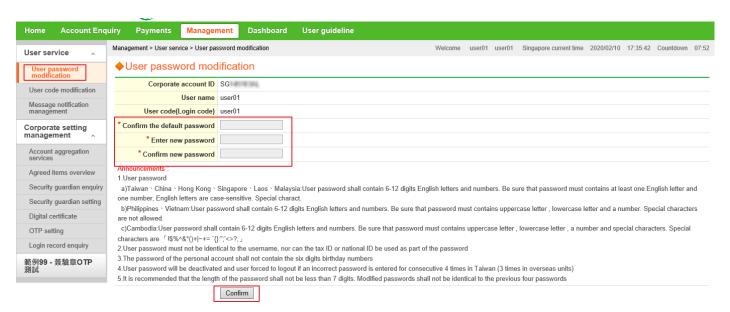


f) It will display Transaction Succeed.



X. Management Setup - User Services

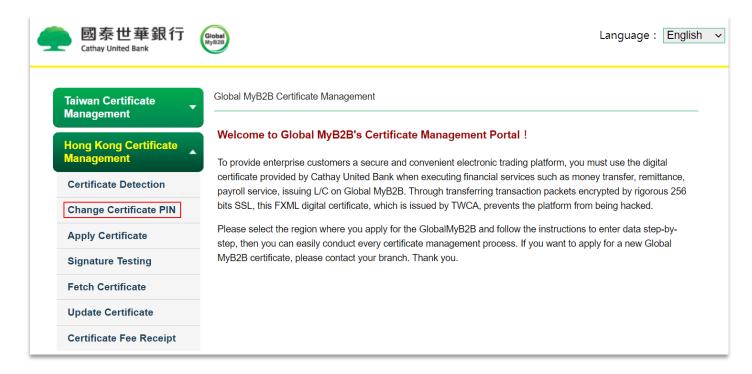
 User Password Modification: Any user can change his/her password here. Password should be 6~12 alphanumeric characters including letters and numerals. Be sure that password must contains at least one English letter and one number, English letters are case-sensitive.



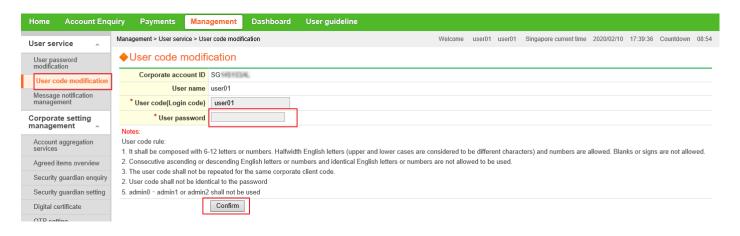
Attention: If you would like to change Digital Certificate Password, select Certificate

Management - Hong Kong Certificate Management - Change Digital Certificate Password on

homepage of Global MyB2B.

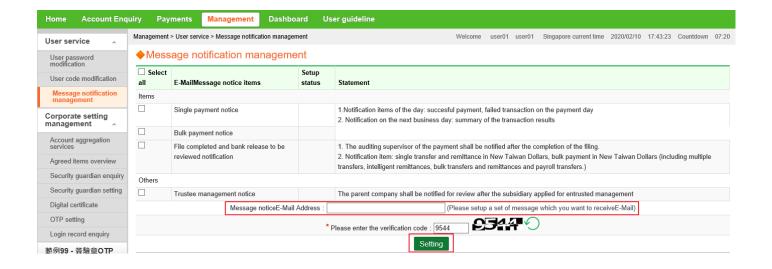


 User Code Change: Any user can change his/her Global MyB2B user code here. User code should be 6~12 alphanumeric characters and no symbols and whitespaces.



3. Message Notification Management: Any user can setup notification for single payment,

receiving email notification for release successful on transaction date and transaction failed on payment date. Tick the item if client wants the transaction status response through email, entering the E-mail address, and then click **Setting** to finish the setup.



XI. Management Setup – Enterprise Parameter Management

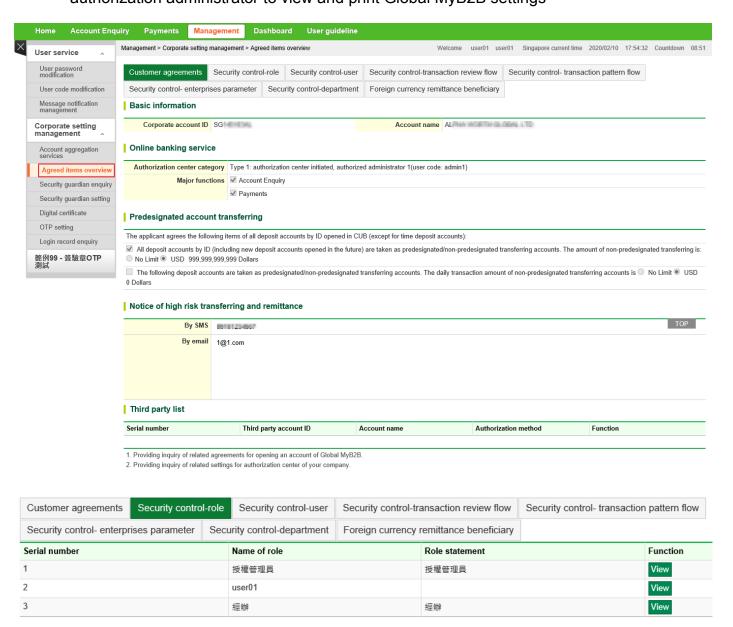
Account Integration Service: When GlobalMyB2B user has account integration service
ready to be approved, Global MyB2B user can view and confirm at "Account aggregation
Services". (Please refer to 13. Management - Account Integration Service)



 Management of Payment Account: When there are multiple accounts which are hard to distinguished, user can set alias for accounts based on account characteristics or usage habit. Alias will be displayed on inquiry and payment screens.

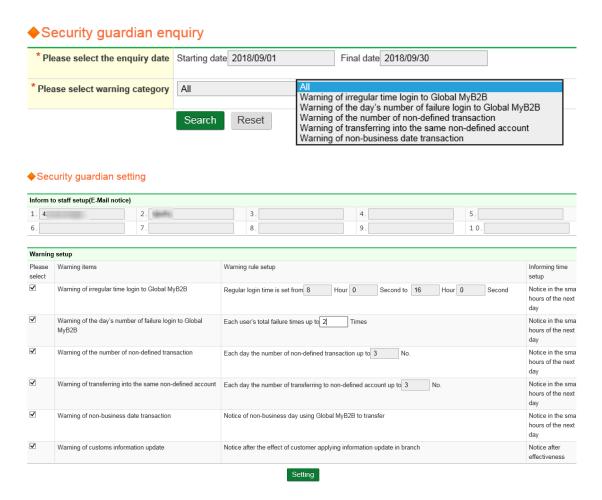


3. Overview of Agreements: You can query related agreements about Global MyB2B, including applied function projects, account quota for outward transfer, role/personnel setting project, transaction approval/procedure application, and remittance payee, etc., for authorization administrator to view and print Global MyB2B settings

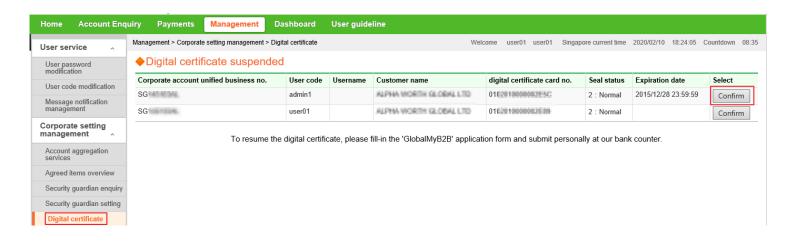




4. Security guardian enquiry/setting: This is safety warning function of Global MyB2B. When there is any Global MyB2B user activity meets the setting in warning rules, email notification will be sent to preset personnel the next morning or after setting is activated.

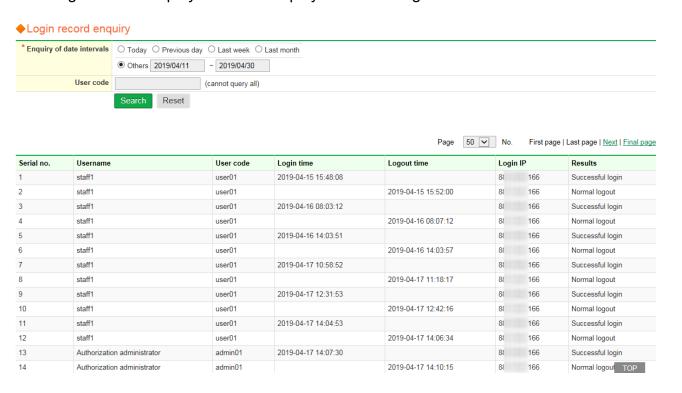


5. Moratorium of Digital Certificate and OTP: When you lose your Digital Certificate or OTP and there is suspicion of being misappropriated, you can apply for Digital Certificate or OTP moratorium here. If you would like to lift the moratorium of Digital Certificate or OTP, you must fill in the paper form of Global MyB2B service application.



Serial no.	OTP serial no	Temporarily suspended	Cancel B2B Channel	Initiation time	Suspension time	State
1	XXXX6 4	Temporarily suspended	Cancel B2B Channel	2018/11/14 16:57:12		Enabled

6. Login record enquiry: Provides inquiry for related login records of all users.



XII. Management Setup – Authorization Center

User can setup operation permissions for Global MyB2B users, related reports of Global MyB2B, and inquire user operation records at this block.

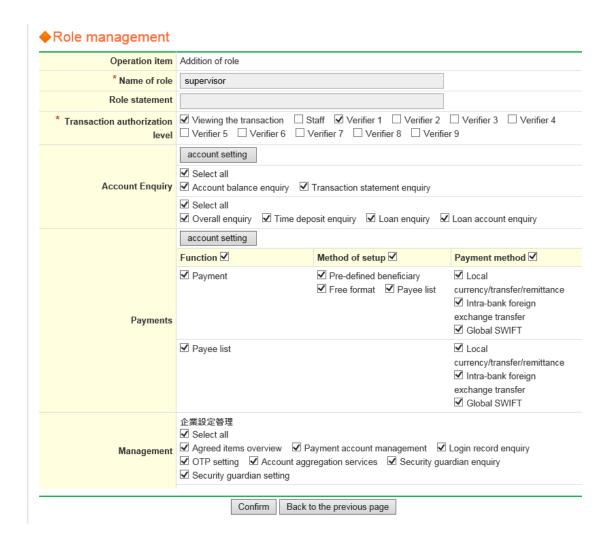
- Simplified Setup: Only can be used for first time setup. Please refer to IV. First Time Setup
 Certificate Application.
- 2. Role Management:

Roles are setup according to responsible job content for Global MyB2B users in the enterprise. For example, agent for initiation can be **General User** role, supervisor for transaction review and release can be **Release Supervisor** role, and administrator for Global MyB2B permission settings can be **Authorization Administrator** role. Enterprise can setup roles according to different levels or for the convenience of internal memorization.

Role management Operation item Role management Name of role Role statement State Function Authorization administrator Authorization administrator Into effect View Modify 一般使用者 general user Into effect View Modify Delete Existing role supervisor Into effect Modify Delete Add

After clicking **Change** to enter detail settings of role management, you can setup permissions of Global MyB2B functions for specific positions according to role needs, enter **Role Name**, select **Transaction Authorization Level**, **Account Inquiry**, **Payment**

Service, and **Management Settings**, etc. Please click the button to unfold, select account then fold. Click **Confirm** to activate the settings after all functions are selected.



Attention: When selecting Permission for Transaction Authorization Level, please select

View Transactions and Edit for initiation agent (general user), View Transactions and

Review I for transaction release supervisor of second level, View Transactions and Review

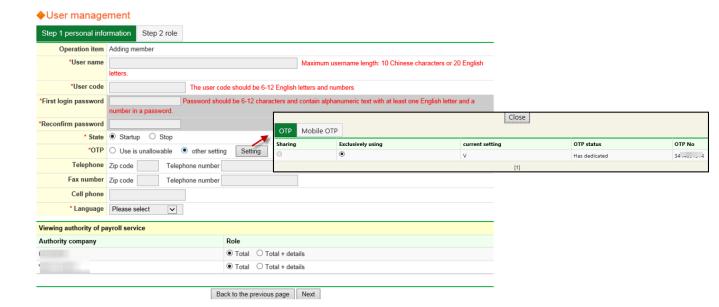
II for supervisor of third level, if any, and so on.

* Transaction authorization level	✓ Viewing the transaction	✓ Staff	☐ Verifier 1	☐ Verifier 2	☐ Verifier 3

3. User Management: Authorization administrator could add user and assigned the role to each user. After settings of role management, the next stage is Personnel Management. It can be setup according to actual use personnel of Global MyB2B in the enterprise. In the following figure, there are two Global MyB2B users in the enterprise, one is initiation agent (assistant, user code is user01) and transaction release supervisor (manager, user code is user02), and additional one authorization administrator responsible for Global MyB2B settings (user code is user00).

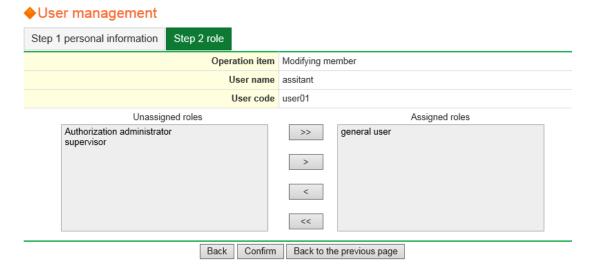


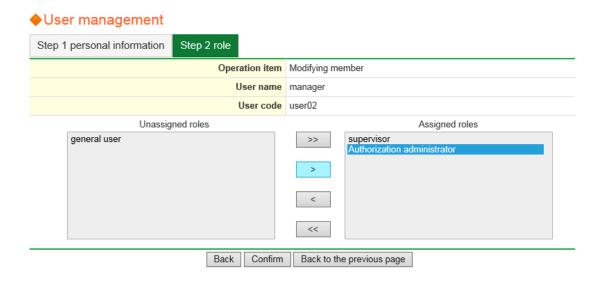
a) Basic Information: Click **Add** to enter **Step 1-Basic Information** to add new Global MyB2B user. Enter name and user code of Global MyB2B user, and first time login password twice (This is to issue initial password to new Global MyB2B user. When he/she receives the initial password and login to Global MyB2B, the system will ask user to change password as his/her own familiar one.), select **Language**, click **Next** to **Step 2-User Role**. If the Global MyB2B user is transaction release supervisor, please select **Other Settings** in **OTP**, make sure the serial number of OTP is correct, select **Dedicated** and then **Close**.



b) User Role: According to permissions of the user, click > to drag Unset Role from the left side to Role Already Set on the right side, click Confirm to activate the settings or submit the setting to authorization supervisor for release.

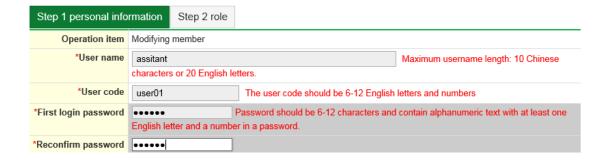
For example, the role of initiation assistant is **General User**, while transaction release supervisor manager is **Release Supervisor** and also **Authorization Administrator**. The setting means that manager is responsible for initiation of Global MyB2B transactions and manager is responsible for transaction release and permission management of Global MyB2B.





How to re-issue password to Global MyB2B user?

If Global MyB2B user, who is not authorization administrator, has entered the wrong password 3 times in a row, authorization administrator can go to **User Management** to find user code of the user, select **Change-Step 1-Personal Information** to re-issue initial password to user in **First Time Login Password**. After user receives the initial password and login to Global MyB2B, the system will guide user to change password as his/her familiar one. (This re-issued password is for Global MyB2B user who is not authorization administrator. If authorization administrator is locked due to entering the wrong password 3 times in a row, he/she needs to fill Global MyB2B application form and go to the Bank in person.)



4. Transaction authorization procedure management: Authorization administrator can apply Transaction Authorization Procedure in all transactions or a certain transaction in accordance with the sign-in process.

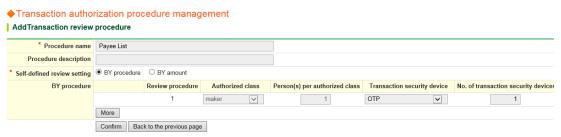
Transaction procedure can apply to all transactions or a certain transaction in accordance to the company internal review procedure. You may setup according to company transaction procedure. Only one level for initiating and releasing transaction is so called **Single Control**, while one level for initiating and next level for releasing transaction is **Dual Control**, and so on. Click **Change** to modify review procedure levels.



a) Case1-Management of single-control for frequently-used payees: This review procedure can be set if Global MyB2B transaction level is set to dual control or above but the enterprise wants agent to enter payee information and save it to frequently-used payees without multiple review levels.

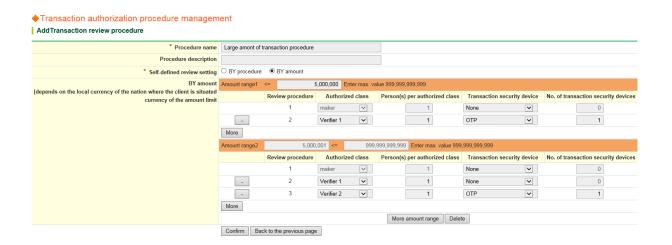
Click Add, enter Management of Frequently-Used Payees in procedure name, select BY

Procedure as customized procedure, agent as authorization level, and select OTP for transaction safety device, click Confirm to activate the settings.



b) Case 2-Increase level for large transaction amount: This can be set if Global MyB2B transaction level are dual control or above and more than 2 OTP have been applied. This procedure is used and can be set when enterprise wants to have original level(s) for transactions of specific amount or less, but more levels higher for transactions over specific amount.

For example, if the enterprise wants to use dual level (dual control) for transaction under USD 5,000,000 and triple levels (triple control) for transaction over USD 5,000,001. Click Add, enter Management of Frequently-Used Payees in procedure name, select BY Amount as customized procedure, enter 0~5,000,000 dollars in Amount Range 1, dual level in transaction level, select Verify 1 in release level, and select OTP for transaction safety device; Amount Range 2 will automatically jump to 5,000,001 and above, triple level in transaction level, select Verify 2 in release level, and select OTP for transaction safety device. Click Confirm to activate the settings.



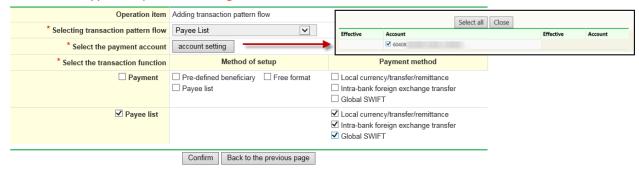
 Management of Transaction Procedure Application: You may apply review procedure setup according to Transaction Authorization Procedure to any transaction function you would like to use. For example, applying single-control of frequently-used payees to procedure of frequently-used payees, or applying triple-control of large amount transactions to all transactions.

◆Transaction application procedure management

Operation item	Transaction application procedure management			
Townsells and Bookle flows	Procedure name	Transaction applicable	State	Function
Transaction applicable flow	Add			

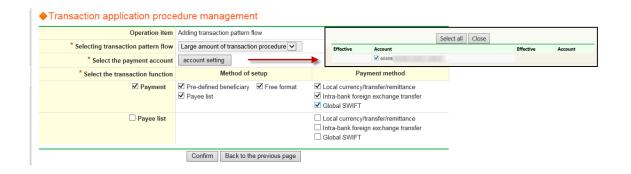
a) Case 1-Single-control of frequently-used payees: Click Add, select Management of Frequently-Used Payees in drop-down menu of Select Transaction Procedure Application, click Account Settings to select payment account, click Management of Frequently-Used Payees in procedure, click Confirm to activate the settings. After confirmation, when agent enters payee information, it will be effective immediately without review of higher levels.

◆Transaction application procedure management



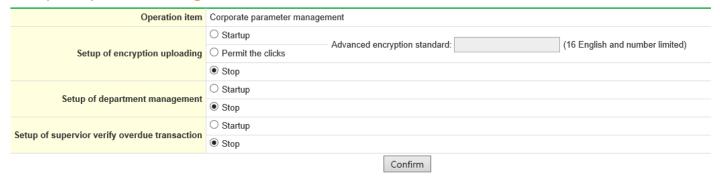
b) Case 2-Triple-control of large amount transactions: Click **Add**, select **Large amount of**transaction procedure in drop-down menu of **Select Transaction Procedure Application**,

click **Account Settings** to select payment account, click **Single Payment** in procedure, click **Confirm** to activate the settings. After confirmation, when executing single or batch transactions, only dual-level release is needed for amount under USD 5,000,000, but triple-level release is needed for amount over USD 5,000,001.

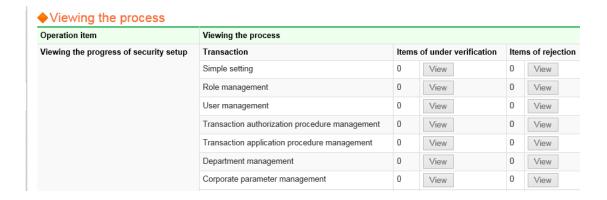


6. Corporate parameter management: Settings of related Global MyB2B permissions Supervisor can Review Expired Transactions: When this function is activated, if the supervisor has not released the transaction after transaction date, there are still 7 days to release the transaction on Global MyB2B, no need for agent to re-initiate.

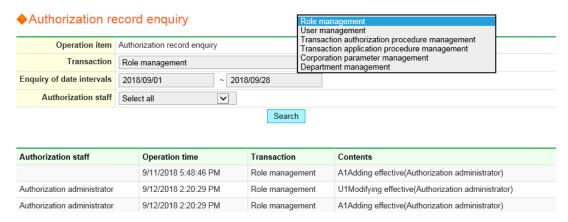
Corporate parameter management



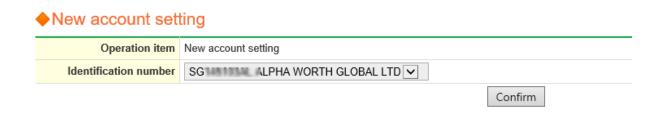
7. Viewing the process: If Authorization center applies for "Type 2" (one authorization administrator and one authorization supervisor) authorization administrator can view related security control cases which are waiting to be reviewed or rejected.



8. Authorization record enquiry: Authorization administrator can inquire the operation records of all authorized administrators under this enterprise ID here.



 New account setting: After applying for new accounts at the Bank, you may add new accounts here then add them to Global MyB2B.



Add designated outward transfer account: When you choose" all deposit accounts under company account ID are outward transfer account" while applying Global MyB2B, if you have a new deposit account open after Global MyB2B applied. You can press Add designated

outward transfer account, and that account will show on payer outward transfer account when conduct single payment. Otherwise (if you apply by account), you have to go to the counter to add new account as outward transfer account every time when a new deposit account open after Global MyB2B applied

10. User not login within a year: View and print information of users who have not logged in for more than 1 year.

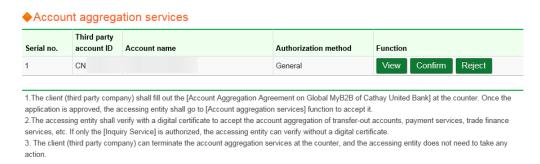
Jser name	Role	Last visit date	OTP	Mobile OTP	Digital certificate	Certificate validity period
hkuser01	AUDI	2018/06/27 15:11	N	N	N	

XIII. Management-Account Integration Service

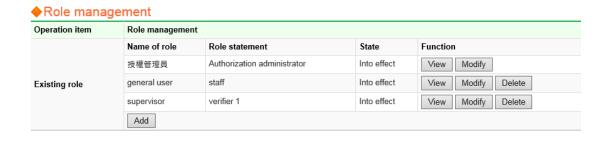
Account Integration function is that parent could conduct account enquiry and payment service for affiliated company by login into single platform. Taiwan, China, Hong Kong, Singapore and Vietnam could support the function so far. Affiliated company shall apply to local bank and all the transaction subject to the regulations of that country.

The function shall set up by branch clerk first; Authorization administrator of parent company could login for further setting after 3 hours of batch transfer. If affiliated company apply for payment service, he/ she needs OTP for confirmation. If affiliated company only authorized for enquiry function, no need to confirm with OTP.

- 1. Account Aggregation Services
- a) After Authorization administrator login, Management-Account Integration Service, he/she could see the affiliate company's ID and account name. Press View for next step.



- b) Please press View to confirm whether the authorized coverage is correct. Press confirm and type in OTP, the account integration function will take effect. If you only apply for enquiry function, no need to confirm with OTP.
- 2. Role Management
- a) Management –Authorization Center-Role Management, choose general user first for changing, and you can modify other roles according.



b) When enter setting page, there will be the **account-setting icon** in both account enquiry and payment service, please tick all the account for affiliated company then choose

Close. Also, affiliated company ID will appear in account enquiry, please tick as well.

Role management Operation item Modification of role * Name of role general user Role statement Transaction authorization level ✓ viewing the transaction ✓ Staff ∨ Verifier 1 ∨ Verifier 2 ∨ Verifier 3 ∨ Verifier 4 ∨ Verifier 5 ☐ Verifier 6 ☐ Verifier 7 ☐ Verifier 8 ☐ Verifier 9 account setting ☐ Select all ☑ Account balance enquiry ☑ Transaction statement enquiry ☐ Bill collection enquiry ☐ Cheque enquiry □ Omnibus deposit enquiry □ en_虛擬帳號入帳查詢 □ en_直銷商與即時入金銷帳檔製作 ☐ Select all □ en_商務卡查詢 □ 供應商收款明細查詢 □ en_累計交易手續費查詢 **Account Enquiry** ✓ Select all ✓ 03 11 16 ✓ VN7 ☐ Select all ☑ Overall enquiry ☑ Time deposit enquiry ☑ Loan enquiry ☑ Loan account enquiry ☐ Clean collection enquiry ☐ Declaration Statement of Foreign Exchange Receipts and Disbursements or Transactions enquiry account setting Function Method of setup Payment method ✓ Payment ✓ Pre-defined beneficiary ✓ Free format ✓ Payee list currency/transfer/remittance ✓ Intra-bank foreign exchange transfer ✓ Global SWIFT Payments Payroll service ☐ Input multiple entries ☐ Payroll Service ☐ Load template ☐ File import ✓ Payee list ✓ Local currency/transfer/remittance ✓ Intra-bank foreign exchange transfer ✓ Global SWIFT ☐ Tax and other payments ☐ L/C enquiry ☐ L/C amendment enquiry ☐ L/C bill arrive enquiry ☐ Inward bill collection enquiry ☐ Foreign currency credit facility enquiry ☐ Export negotiation/Collection under L/C enquiry ☐ Export L/C Advising enquiry ☐ Outward bill collection enquiry account setting Select all ☐ LC Amendment ☐ LC Issuance ☐ Forex inward remittance autopay-in initiation / cancellation ☐ Forex inward remittance autopay-in \square Nationwide tax and payments authorization \square Nationwide tax and payments Receivables □ en 全國性繳費稅發卡行撤銷查詢 □ EN 託收票與其他檔案上傳 □ 消費扣款 □ en 整批代收授權 □ en_整代收批扣款 企業設定管理 ☐ Agreed items overview ☐ Payment account management ☐ Login record enquiry ☐ OTP setting \square Account aggregation services \square Security guardian enquiry \square Security guardian setting Management en 報表服務 account setting ☐ Transaction Statement Report Confirm Delete Back to the previous page

ffective	Account	Effective	Account
	☑ 013		☑ 01908
	☑ 022		☑ 0220:
	☑ 063	V	☑ 60408
1	☑ 604		

Please reconfirm that all the account owned by affiliated company is all tick and the function would take effect after pressing **Confirm**.

If Authorization center applies for "Type 2", authorization administrator do the setting and the setting will take effect after authorization supervisor confirm.

If you have any question, please contact Cathay United Bank customer service hotline : +852-

2877-5488→1→8

Sincerely, Global MyB2B